

20
COMMUNITY
IMPACT REPORT
20



adaptability

inside

A YEAR TO REMEMBER.....	4
THE 1921 SOCIETY.....	6
LONG-TERM TORNADO RECOVERY.....	8
POVERTY ALLEVIATION SERVICES.....	10
PROFESSIONAL COUNSELING.....	16
MOBILITY MANAGEMENT.....	19
SUPERVISED VISITATION.....	20
REFUGEE RESETTLEMENT.....	22
PREGNANCY & PARENTING SUPPORT.....	26
SENIOR SERVICES.....	29
SERVANT LEADERSHIP FOR OUR COMMUNITY.....	34
OUR STAFF.....	35
FINANCIAL SUMMARY.....	36
BOARD OF DIRECTORS.....	38
MESSAGE FROM ARCHBISHOP SCHNURR.....	39
UPCOMING EVENTS.....	40
DONORS & VOLUNTEERS ARE LISTED ON PAGES.....	6-35

[OUR CORE VALUES]

FAITH

Allow God's love and teachings to
inspire our work.

SERVICE

Seek to meet individual and family
needs through professional practice
and advocacy.

CHARITY

Encourage others to put faith into
action through sharing their time,
talent and treasure.

Our Mission

Catholic Social Services of the
Miami Valley strengthens individuals
and families through actions of faith,
service and charity.

Our Vision

Creating faithful partnerships to
strengthen families and achieve a
more hopeful community.

Our Service Area

Auglaize County, Darke County,
Greene County, Mercer County,
Miami County, Montgomery County,
Preble County, Shelby County.

from our ceo

2020... WHAT A YEAR. While we all experienced different things at work, at home, and out in the community, it's a pretty common sentiment that it was a year we'd rather forget. No one can reflect on 2020 without looking at it through the lens of COVID-19.

Even before the first public health orders were issued last March, our leadership team at Catholic Social Services was anticipating and planning our next steps. We knew that our services were critical, and that the needs of the people we are blessed to support would not go away. In fact, those needs would become more challenging and more complex due to lost jobs, the move to virtual schooling, and the social and emotional impact of isolation.

Our organization met the definition of "essential services" – a fact we knew and embraced. Our team had to quickly figure out how to continue serving under unprecedented circumstances, and I am so proud of how we responded. Across the agency, our staff adapted and demonstrated creativity in staying connected and serving more than 21,000 seniors, children, and families.

Through the year, there were countless success stories. Our emergency food pantry has remained open throughout the pandemic, changing its service model and practices literally overnight to be consistent with public health guidance while providing a vital service to the community. Our Board of Directors adjusted their governance practices but remained committed and visionary. Our partners engaged with us for discussion, collaboration, and planning. Our funders stayed the course to provide flexibility and steady financial resources, knowing the critical nature of our services. Our supporters prayed for our good health and the continuation of our positive community impact through our 99th year.

Reflecting on 2020 feels almost surreal, and we recognize that 2021 will bring new challenges. But the timelessness of our mission drives us forward as we are called to strengthen individuals and families in need through actions of faith, service, and charity. These core values inspire and remind us every day of the Gospel call to service, no matter what the challenge of the day or the year may be.

We invite you to join us on this journey as we look forward to celebrating our 100th anniversary in 2021.



Warm regards,

A handwritten signature in blue ink that reads "Laura J. Roesch". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Laura Jordan Roesch
Chief Executive Officer

W “a year to remember”

hen our agency was founded by Father Francis Gressle in 1921 as a branch of the Catholic Charities Bureau of Cincinnati, the intent was to meet critical needs in the Dayton region. At the time, the focus was on immigrants and families recovering from the 1918 Spanish flu epidemic. Now, a century later, the faces of clients have changed but the mission has not.

As we have done throughout our history, CSSMV stepped up again in 2020 to meet critical community needs during a year of unprecedented challenges. From supplying food to providing counseling and long-term recovery, we have been recognized as a leader in both direct services and case management. Our involvement in the community included taking a seat at the table for important initiatives like the Dayton and Montgomery County Maternal & Infant Vitality Task Force, and the Miami Valley Long Term Recovery Operations Group for tornado relief. Engaging in these partnerships is just one example of our bold commitment to serve the most vulnerable in our region.

That commitment led us to take another program into our fold in 2020. Life Essentials, a small Dayton non-profit offering guardianship services and support for seniors with mental illness, is now part of CSSMV. The merger united two dedicated agencies who have a mission to serve those without a voice. In the future, we hope to grow these vital services by expanding their reach into our northern counties.

While 2020 will forever be linked to the coronavirus, the pandemic was not the only story of the year. Nevertheless, it colored the way we were able to reach our clients, use our volunteers, and communicate with our stakeholders.

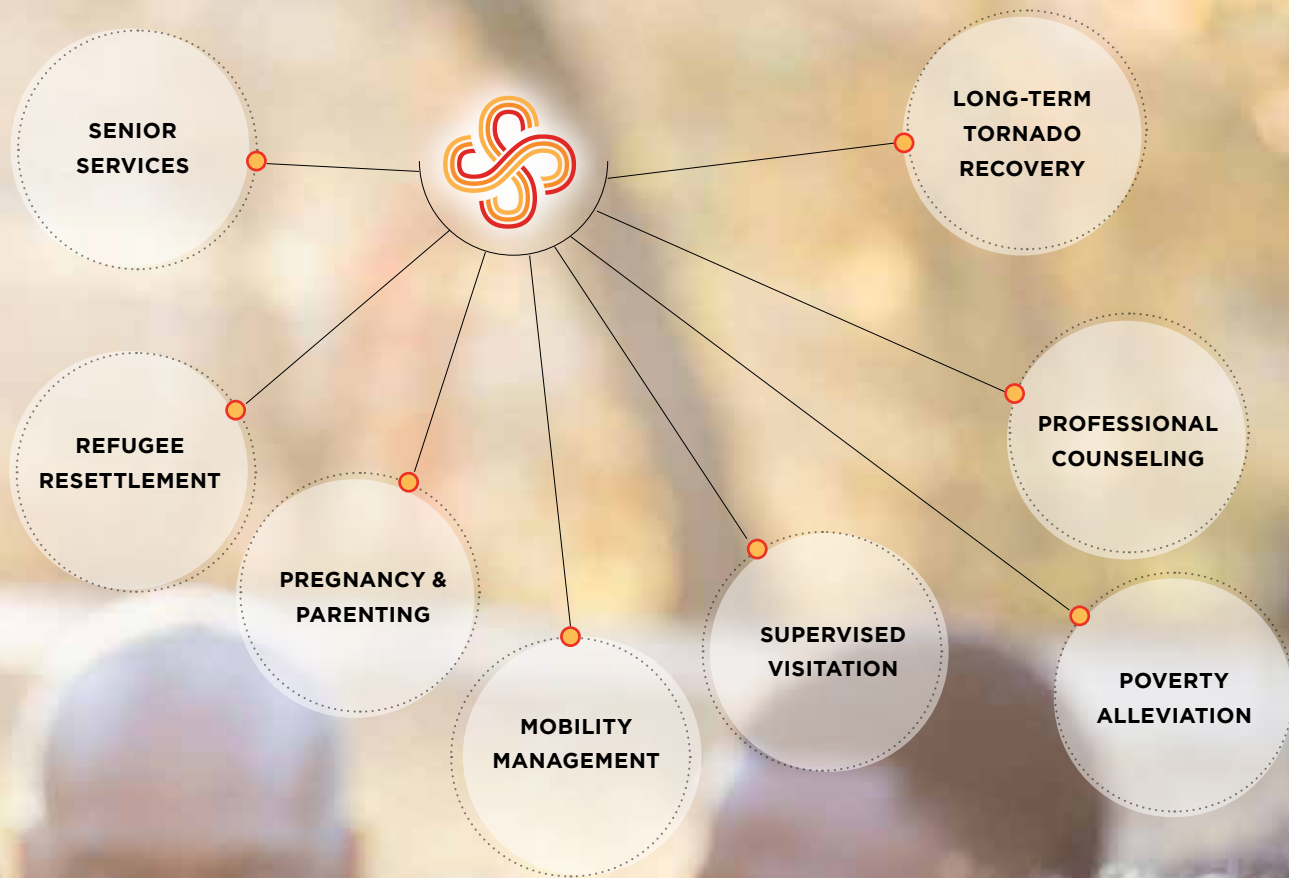
We learned new ways of connecting through video platforms. We thanked our staff and volunteers with goodies left on doorsteps when we could not see them in person. We engaged our donor base with heartfelt videos about our programs as part of our virtual Jazz Party.

Through it all, we continued to serve. Pantry operations were particularly important as people struggled to afford food and supplies. We moved away from the choice food pantry model out of necessity, to keep our clients and workers safe. Instead, we packed boxes with a variety of foods and distributed them to waiting guests. Staff members pitched in to cover for older volunteers who were at greater risk. With the Foodbank swamped with more requests, our partners and parishes supplied bread, canned goods, and other foods to keep our shelves full for a growing number of clients.

Counselors and case managers who were unable to see clients in person kept in touch by phone or through video telehealth options. Erma's House was shuttered for a short time, but staff in all other programs continued to work using remote options when necessary. We also distributed masks and other PPE supplies to seniors.

All our work in this extraordinary year would not have happened without the support of our donors. The names listed in this report are friends who have joined us in our mission and trusted us to be good stewards. In Matthew 19:26, it is written “with God, all things are possible”; we say, **“with God and YOU, all things are possible.” Thank you.**





BUSINESS LEADERSHIP AWARD:

Big Sky Bread Company

At the beginning of the pandemic, CSSMV's food pantry faced a critical shortage of fresh bread. Big Sky Bread Company in Kettering, owned by St. Albert parishioners Philip and Mari Gallenstein, stepped up without hesitation to meet that need. "We said we would donate 100 loaves a day for the pantry for as long as we felt we could, and then a generous donor provided funding so we could continue to help," said Mari. "I was one of eight children and my mom was always a helper," she said. "Growing up, I watched her help everybody and anybody. Now we are so happy we were able to help our community through this tough time."

The 1921 Society recognizes individuals and organizations who have made annual leadership gifts of \$1,000 or more to Catholic Social Services of the Miami Valley. The 1921 Society was named in honor of the year CSSMV was founded and is meant to recognize the generations of supporters who have helped support the agency's mission.

INDIVIDUALS

Mr. & Mrs. Garry H. Abfalter
 Mr. & Mrs. Jack H. Adam
 Mr. & Mrs. Gary J. Adler
 Mr. & Mrs. Stephen D. Allaire
 Mr. & Mrs. Daniel A. Andrick
 Mr. & Mrs. Campion Armstrong
 Mr. Adam Armstrong
 Mr. & Mrs. John F. Artz
 Mr. & Mrs. Michael A. Avellano
 Rev. Kenneth R. Baker
 Mr. & Mrs. Fred Bartenstein
 Mr. Thomas M. Bartsch
 Mr. James M. Baumann
 Mr. & Mrs. Thomas J. Becker
 Mr. & Mrs. Robin Begley
 Mrs. Evelyn C. Bensman
 Mr. Michael Berning
 Mr. & Mrs. Bill P. Beyer
 Mr. & Mrs. Alan Biegel
 Chief Richard Biehl
 Dr. & Mrs. Ted Binzer
 Mr. Donald Bizzarro
 Mr. Joseph H. Bockelman
 & Mrs. Barbara Driehaus

Col. & Mrs. Howard R. Boose, III
 Mr. & Mrs. Randall M. Borgert
 Mr. & Mrs. Thomas A. Brockman
 Mr. & Mrs. William J. Brogan
 Dr. & Mrs. James Budde
 Mr. & Mrs. Robert A. Buescher
 Mr. David Burkardt
 Mr. & Mrs. James L. Butler
 Mrs. Mary E. Byrum
 Mr. Bruce E. & Col. Mary A. Callaway
 Deacon & Mrs. John K. Carlin
 Mr. & Mrs. James J. Carroll, Jr.
 Mr. & Mrs. Stephen Catanzarita
 Dr. & Mrs. David J. Cavanaugh
 Ms. Bonnie Chadrick
 Mr. Anthony M. Ciani
 Ms. Ann W. Clutter
 Mr. & Mrs. Gary L. Codeluppi
 Mr. & Ms. Jeff Coomer
 Mr. & Mrs. Roy J. Craig
 Mr. & Mrs. James Cross
 Mr. & Mrs. Lawrence L. Curk
 Dr. & Mrs. Christopher J. Danis
 Ms. Karen L. Davis

Ms. Charlene Descht
 Mr. & Mrs. Edward J. Dowd
 Dr. & Mrs. John P. Downer
 Mr. Harry Drake, Jr.
 Mr. & Mrs. Michael C. Eckley
 Mr. & Mrs. Scott Edwards
 Mr. & Mrs. Michael Esposito
 Mr. & Mrs. Mark A. Feighery
 Mr. & Mrs. John R. Ferneding
 Mr. & Mrs. Theodore J. Fink
 Mrs. Judith L. Finke
 Ms. Sarah Finke
 Mr. & Mrs. Richard G. Foley
 Mr. Donald K. Frail
 Mr. & Mrs. David B. Freimuth
 Mrs. Joanne Fuchs
 Mr. Bernie H. & Mrs. Durelle Fullenkamp
 Mr. Jim Hausman & Ms. Mary L. Funke
 Mr. & Mrs. Kevin Garnica
 Mr. & Mrs. Michael I. Gearhardt
 Ms. Kay A. George
 Mr. & Ms. Tom Geraghty
 Mr. & Mrs. James E. Ghory, Jr.
 Mr. & Mrs. Kyle Goubeaux
 Mr. Robert Graessle
 Mr. & Mrs. Eric Grannan
 Mrs. Janet M. Graul
 Mr. & Mrs. Donald Grieshop
 Mr. & Mrs. William R. Griffin, Jr.
 Rev. Gerald R. Haemmerle
 Mr. & Mrs. John Haley
 Mr. & Mrs. Peter Haley
 Mr. & Mrs. Stephen R. Hall
 Mr. & Mrs. Steven R. Harlamert
 Mr. & Mrs. Donald R. Harting
 Dr. Thomas E. & Dr. Marylynn B. Herchline

† deceased

1921 Society



Mr. & Mrs. Donald R. Hoendorf
 Dr. & Mrs. Daniel L. Hood
 Mr. & Mrs. Martin H. Hydel
 Mr. & Mrs. Chris B. Jacoby
 Mr. & Mrs. Ed Kaiser
 Mr. Guy Kaskocsak
 Mr. & Mrs. William F. Keck
 Dr. Sameh Khouzam
 Mrs. Margaret M. Klein
 Mr. & Mrs. Richard F. Knor
 Mr. Gale A. Kookan
 Mr. & Mrs. Steven Kramer
 Mr. & Mrs. Timothy M. Kroger
 Mr. & Mrs. Gary Lammers
 Mr. & Mrs. Thomas E. Landgren
 Mr. & Mrs. Kenneth G. Lantz
 Mr. & Mrs. Thomas† J. Lauferweiler
 Mr. & Mrs. Robert C. Laumann, Sr.
 Dr. James T. & Senator Peggy B. Lehner
 Mr. & Mrs. Michael B. Lehner
 Mr. & Mrs. Allan Levine

Mr. Mark & Mrs. Lisa Levy
 Mr. & Mrs. William T. Lincoln
 Mr. & Mrs. Matthew Lynch
 Mr. William E. Lyons
 Mr. & Mrs. Thomas D. MacLeod, Jr.
 Mr. Roy Manning
 Mr. & Mrs. Michael Mathile
 Mr. Joel A. Maurer
 Mr. Ronald McDonald, Jr.
 Mr. & Mrs. John McFall
 Mr. & Mrs. Page McGirr
 Mr. & Mrs. John J. McKeon
 Mrs. Mary Meixner
 Mr. & Mrs. James A. Menart
 Mr. & Mrs. Steve A. Meyer
 Mr. & Mrs. Gerald M. Miller
 Mrs. Dorothy J. Miller
 Mr. & Mrs. Lawrence Miner
 Mr. Robert L. Mitsch
 Mr. & Mrs. John Monnett
 Dr. Martin Jacobs & Dr. Martha Moody

Mr. & Mrs. Jeffrey A. Mullins
 Mr. & Mrs. Christopher Murray
 Mr. Joseph Nadeau
 Mr. & Mrs. Matthew Naveau
 Mr. & Mrs. Stefan M. Neumeister
 Mr. & Mrs. Dale Nichols
 Ms. Carol M. Nordmeyer
 Mr. James L. O'Connell
 Mr. & Mrs. Matthew O'Connell
 Ms. Ann S. O'Hanlon
 Mr. Rizwan Pasha
 Mr. & Mrs. Timothy Pepper
 Mr. & Mrs. Frank O. Perez
 Mrs. Patricia Pett
 Mrs. Carolyn A. Phelan
 Mr. & Mrs. Stanley B. Pitts
 Mrs. Mary C. Plogman
 Mr. & Mrs. Jay E. Purpus
 Mr. & Mrs. Robert J. Puskar
 Dr. & Mrs. Robert E. Rankin
 Mrs. Carolyn B. Rathweg
 Mr. Richard D. Reid
 Mrs. Lynda M. Reid
 Mr. & Mrs. Carmen J. Riazzi
 Mr. & Mrs. John C. Riazzi, Jr.
 Mr. Mark Rich
 Mr. & Mrs. David S. Richard
 Mr. & Mrs. Kenneth Ridenour
 Mr. & Mrs. Richard Roesch
 Mr. & Mrs. Timothy Roesch
 Dr. David P. Romeo
 Dr. Douglas E. & Dr. Nancy G. Romer
 Mrs. Kathleen P. Rupp
 Mr. & Mrs. Matthew Savage
 Mr. Matthew J. Scarr
 Mr. & Mrs. John M. Schimpf
 Mr. & Mrs. Glenn† P. Schimpf
 Mr. & Mrs. William J. Schneider
 Mr. & Dr. Anthony Schoen
 Mr. & Mrs. William C. Schuerman
 Mr. & Mrs. Benjamin Scott, Jr.
 Mrs. Katherine Scott
 Mr. & Mrs. Stephen R. Seboldt
 Mr. & Mrs. Timothy S. Sell



Dr. Giacomo Flora & Mrs.
Nicoletta Serenata
Mr. & Mrs. Donald J. Shade
Mr. & Mrs. James R. Shenk
Mr. James L. Sherman
Mr. & Mrs. Richard Siefing
Mrs. Gloria Smith
The Honorable & Mrs. Norman
P. Smith
Mr. & Mrs. Edward M. Smith
Mr. David J. Smith
Mr. & Mrs. Victor Smith
Ms. Andrea Stamas
Mr. & Mrs. Norman T. Staub
Mr. & Mrs. Kenneth W.
Steichschulte
Dr. & Mrs. David J. Striebel
Dr. & Mrs. Thomas A. Sudkamp
Mrs. Theresa & Mr. Mick Sugrue
Mr. & Mrs. Robert J. Suttman, II
Mr. & Mrs. Richard A. Talda
Mr. & Mrs. John N. Taylor
Mr. & Mrs. Richard W. Taylor
Mr. Robert Theimer
Mr. Paul & Mrs. Laura Thimons
Mr. John Thompson
Dr. & Mrs. Thomas G. Thornton
Mr. & Mrs. James G. Tillar
Mr. N. Joseph Tracy, Jr.
Mr. & Mrs. Donald J. Trentman
Mr. & Mrs. David J. Trentman
Mr. & Mrs. Richard J. Trouten
Mr. & Mrs. Josef C. Wenker
Mr. & Mrs. Philip D. Wetzel
Mr. Donald Winegar
Mr. & Mrs. Lee R. Wissman
Mr. & Mrs. Kurt Wissman
Mr. & Mrs. Thomas J. Wittmann
Mr. Tedd S. Wood
Mr. Eric Wright
Mr. & Mrs. John M. York



ORGANIZATIONS

Archdiocese of Cincinnati
Auglaize County United Way
Benevity Community Impact Fund
The Borland Group
Big Sky Bread Co.
Butler Heating & Air Conditioning
Butt Construction Company
Catholic Charities of
Southwestern Ohio
Catholic Charities USA
Cavu Group
Center for Disaster Philanthropy
The Center for Special Needs
Trust Administration, Inc.
Chaminade Julianne Catholic
High School
Church of the Incarnation
The Community Foundation of
Shelby County
Corner Cupboard Charities, Inc.
Darke County Foundation
Darke County United Way
David's United Church of Christ
Dayton Bar Association Foundation
Dayton Catholic Women's Club
The Dayton Foundation
Dayton-Phoenix Group, Inc.
DeChristopher Family Trust

Flagel, Huber, Flagel & Co.
The Foodbank, Inc.
GFS - Gordon Food Service, Inc.
The Glennon Family Foundation
The Gosiger Foundation
Greener Pastures Foundation
Harmony Systems & Services, Inc.
Heick Hester Smith &
Associates, LLC
Heidelberg Distributing Co.
Illinois Tool Works Foundation
InFaith Community Foundation
The Kuntz Foundation
Louise Kramer Foundation
Mathile Family Foundation
MercyPets Fund
Miller Valentine Walsh Fund
Mission Impact
Morgan Stanley Smith Barney, LLC
My Tribute Gift Foundation, Inc.
Pentaco Leasing LTD
Physicians' Charitable Foundation
of the Miami Valley
Piqua Community Foundation
PNC Foundation
Premier Health
R.L. Fender Construction
Company, Inc.
Regal Beloit Charitable Foundation

Renaissance Charitable
Foundation, Inc.
Reynolds & Reynolds Associate
Foundation
The Saint Anthony-Cebus Corpus
Domus Foundation, Inc.
SC Ministry Foundation
Scott M&A Corporation
Shelby County United Way
Sisters of the Precious Blood
St. Albert the Great Catholic Parish
St. Charles Borromeo Catholic Church
St. Francis of Assisi Catholic Church
St. John the Baptist Catholic Church
St. Joseph Catholic Church
St. Paul's Episcopal Church
St. Vincent de Paul Administration
Office
St. Vincent DePaul Society
Steve Huffman for Ohio
TW Advisors
United Way of Auglaize County
United Way of Clark, Champaign &
Madison Counties
United Way of Greater Cincinnati
United Way of the Greater
Dayton Area
The Wallace Foundation
YourCause, LLC



long-term tornado recovery



It has been almost two years since devastating tornadoes blew through the Miami Valley on Memorial Day 2019. Overnight, donations came pouring in to CSSMV to help with recovery efforts. Through our partnership with other agencies in the Montgomery County Long-Term Recovery Group, we took the lead in providing disaster case management services to struggling families. Our partners in this work included the United Methodist Committee on Relief (UMCOR), the American Red Cross, and the Salvation Army.

After the initial days of providing emergency help, our Long-Term Recovery team focused efforts on rebuilding and repair. Throughout 2020, the goal was to return clients to a stable pre-disaster standard of living.

In the words of tornado survivor Tiphany Oliver, there was “a lot of trauma, anxiety and shock” after that terrible night. “We had \$40,000 worth of damage, but more than that, I had trouble sleeping, worrying about another storm,” said Oliver. “We are so grateful for the process, the kindness, and the blessing of Catholic Social Services.”

Collectively, the Long-Term Recovery Group has helped over 2,000 households by developing individual recovery plans that addressed not only the physical restoration of property, but also the emotional trauma of such an event, thereby rebuilding both structures and lives.

They say that something good comes out of everything. Through this work, we have gained a better understanding of housing issues that plague parts of our region. We learned how to help first-time homeowners secure grants. We have worked with local municipalities and built a network of community partners.

“I have been a part of Long-Term Recovery since the beginning, being on the front lines working with hundreds who suffered heartbreaking loss due to the May 2019 tornadoes,” said Tamara Gaddis-Strozier, current Long-Term Recovery Team Lead. “It has been an amazing experience to watch a family go from a look of hopelessness to a look of hopeful. There is a true sense of peace in knowing that there is help and people do care.”

With care and compassion, healing begins.

THE CSSMV DISASTER CASE
MANAGEMENT TEAM SERVED

229
HOUSEHOLDS
(CASES) IN 2020.

SINCE LONG-TERM RECOVERY CASE
MANAGEMENT OFFICIALLY BEGAN IN
THE FALL OF 2019,

\$295^k

IN DIRECT CLIENT ASSISTANCE HAS
BEEN PROVIDED THROUGH CSSMV.

CONTRIBUTORS UP TO \$999

Individuals

Ms. Lisa M. Abel
Mr. Eric & Mrs. Eileen Aber
Mr. & Mrs. Myron H. Achbach
Mr. & Mrs. Enrique Acuna
Mr. Joshua Adams
Mrs. Kimberly Adams
Ms. Kelly Adamson
Mr. & Mrs. Patrick J. Adamson
Mr. Joseph Adinaro

Mr. & Mrs. Thomas C. Agnew
Mr. & Mrs. William J. Ahrens
Ms. Carol Albert
Mr. Jefferson Alcott
Mr. & Mrs. Avery Allen
Mrs. Starla Allen
Mr. Joanne A. Allswede
Dr. Evangeline C. Andarsio
Mr. & Mrs. Paul N. Anderson
Mr. & Mrs. Richard E. Anderson
Mr. & Mrs. Robert J. Anderson
Mr. Scott Andrews



Mr. & Mrs. William Andrews
Mr. & Mrs. Richard D. Anglin, Sr.
Mr. & Mrs. Douglas Apple
Mrs. Renee Arana
Mr. Trey Archer
Dr. & Mrs. Dwight Armstrong
Mr. & Mrs. Albert E. Asebrook, III
Mr. & Mrs. Robert Askins
Mr. & Mrs. Chris Athmer
Mr. & Mrs. Nicholas Attenweiler
Mr. & Mrs. Mike S. Ausserer
Ms. Karen M. Averbek

Dr. Ese Ayisire
Mrs. Jennifer Baird
Mr. & Mrs. Steve M. Baker
Mr. & Mrs. Jeffrey G. Ballmann
Mr. James M. Balsamo
Mr. & Mrs. Jerrold A. Barhorst
Ms. Dorothy F. Barlage
Mr. Thomas J. Barnell
Mr. Robert M. Barnes
Mr. & Mrs. Frank H. Barnett
Mrs. Jennifer Barr
Dr. & Mrs. Peter S. Barre
Mr. James Barrett

Mrs. Paula J. Barrows
Mrs. Cheryl Bartlett
Dr. & Mrs. Mark Bartsch
Mr. & Mrs. John V. Batista
Sister Carol Bauer, S.C.†
Mrs. Susan J. Bavaro
Ms. Mary H. Beach
Mr. & Mrs. Alan R. Beach
Mr. & Mrs. James D. Beach
Mr. & Mrs. Richard F. Beach
Mr. & Mrs. Philip O. Beachler
Dr. & Mrs. Ronald A. Beaulieu
Mr. & Mrs. J. Lawrence Becker



The Oliver family worked with our tornado recovery team after their home and lives were uprooted by the 2019 Memorial Day tornadoes. To hear their story, visit cssmv.org/sentimental-journey.

What they say about us...



Mike Parks

PRESIDENT OF THE
DAYTON FOUNDATION

Immediately after the 2019 Memorial Day tornadoes, Catholic Social Services asked, "What can we do? How can we help?"

From day one, they never hesitated, never blinked. They were ready to assume whatever role they could play to comfort and care for impacted families. They did a superb job in coordinating communication and technology to get multiple agencies to work together as one. This cross-agency cooperation was vital to recovery, and Catholic Social Services was a responsive and flexible leader. The community would not have recovered to where we are today without their work. We are thankful and blessed to have Catholic Social Services in our community and we congratulate them on their 100 years of service.

Mr. & Mrs. Ted F. Beckman
Mr. & Mrs. Richard J. Beckmann
Ms. Judy Bede
Mrs. Janet R. Bednarek
Ms. Donna M. Beeson
Mr. & Mrs. Michael C. Behr
Ms. Andrea Beiring
Mr. & Mrs. Andrew P. Bella Jr.
Mr. & Mr. James M. Bellan, II
Mr. Jeffrey Bellucci
Mrs. Barbara Y. Bennett
Mr. & Mrs. Dennis W. Bennett

Mr. Stuart Benton
Mr. & Mrs. Kevin J. Bereda
Mrs. Helen Bergman
Mr. Christian D. Bermick
Mr. & Mrs. Stephen Bermick, III
Ms. Christine S. Bernard
Mrs. Tina L. Bernardi
Mr. & Mrs. Bruce D. Bernhold
Mr. Urban L. Berning
Mr. & Mrs. Alfred Bertleff
Mr. & Mrs. Chris Beust
Mr. & Mrs. John Beyer

Mrs. Joan M. Beyerle
Mr. Paul J. Beyerle
Mr. & Mrs. Joseph M. Beyerle
Ms. Peggy J. Bicknell
Ms. Sue J. Bicknell
Mr. Dan Biedenbarn
Mr. & Mrs. David Bignell
Mr. Michael & Mrs. Robyn Bittner
Mrs. Ramona A. Bittner
Mr. & Mrs. Frederick J. Blackwell
Mrs. Joanne Blade
Mr. & Mrs. Charles A. Bleckmann
Mr. Matthew Blocker

Mr. & Mrs. Paul Boeckman
Mr. & Mrs. Paul J. Boeckman
Mr. Rick Bogusz
Mr. Paul Bohaboy
Ms. Mary Bolan
Mr. & Mrs. Charles Bolton
Dr. & Mrs. Barrett H. Bolton
Mr. & Mrs. Theodore J. Bon
Mr. & Mrs. James D. Boos
Ms. Diane P. Borchers
Mr. & Mrs. Philip Borger
Mr. & Mrs. Mark Bornhorst
Mr. & Mrs. Anthony J. Bornhorst

Mr. & Mrs. Ralph F. Bornhorst
Reverend James V. Bosse
Dr. & Mrs. Kenneth F. Bosslet
Mrs. Cecilia A. Bosticco
Mrs. Mary C. Boswell
Dr. John F. Bowling
Mr. & Mrs. Edward S. Boyle
Mr. & Mrs. Tim Brabender
Mr. & Mrs. Timothy T. Brabender
Ms. Lois M. Bradley
Mrs. Rachel Braker
Mr. & Mrs. Melvin Bramlage
Mr. & Mrs. Richard Brandewie



poverty alleviation services



Area parishes and other community groups have continued to support our pantry with ongoing donations of food items as well as financial support.

ne program that was definitely on the front lines in 2020 was the CSSMV Food Pantry. When the pandemic started, the pantry saw an increase in daily requests for food assistance. To provide social distancing, we moved from the Choice Food Pantry model where clients shop the pantry and pick their own groceries to handing out pre-packed boxes of food. “We were able to quickly switch to a prepackaged program to keep our clients safe, cut down on wait time, and increase our distributions,” said Ash Cummings, Food Pantry Coordinator. “We also recognized an average of about 30 clients a week who could not come to get their own food, so we had case managers pick up and deliver to those clients, ensuring that the most vulnerable had their food needs met.” Volunteers and staff arrived early to unload trucks from the Dayton Foodbank and other suppliers and pack the boxes with a healthy assortment of foods. Notably absent were the usual group of retired folks who regularly volunteer. Sidelined because of health concerns, these volunteers were replaced by staff members from various program areas who stepped in to fill the void.

In the Northern Counties office, the FoodSource program, a monthly delivery of 40-pound boxes of stable foods, also continued. As in Dayton, to make sure that all deliveries were made, staff members took over when older volunteers were sidelined.

“Needing to send home older volunteers in the beginning of the pandemic took a lot of our support away,” said Cummings. “While we have a very diverse support system, during the school year especially, a large portion of our volunteers are seniors. Staff from other departments swooped in to save the day. They supported the pantry until we could welcome back our volunteers who felt comfortable returning. I am not certain we could have met everyone’s food needs at the level and consistency that we did if it were not for our peers stepping up and keeping us going.”

Creativity was needed to keep shelves stocked and operations moving. We worked with various partners to provide and sometimes share food items when supplies ran low. When Panera Bread, a usual supplier of bread for the pantry, cut back bakery production, a local baker – Big Sky Bread – began making 100 loaves a day, something they continued to do for six weeks until normal production resumed.

Another local company, Pepperidge Farm, donated skids of its popular Goldfish Crackers. “I have never seen so many

Contributors up to \$999 (cont'd)

Ms. & Mr. Peggy J. Braner
Mr. & Mrs. Walter J. Braun
Dr. Daniel E. Braunlin & Dr.
JeriLynn M. Braunlin
Mr. & Mrs. Jim Brinkman
Mr. & Mrs. Louis Brinkman
Mrs. Dolores Broerman
Mrs. Tonya Broerman
Mrs. & Mr. Jean Brookey
Mr. Craig Brooks
Mrs. Mary J. Brooks

Mr. James Brooks & Mrs.
Marguerite Regan
Mr. Jacques Brose
Mrs. Louise Brown
Mr. & Mrs. Norris Brown
Mr. & Mrs. Timothy J. Brown
Ms. Jacqueline Brumfield
Mrs. Becky Brun
Mr. & Mrs. Carl F. Brun
Ms. Catherine Brunner
Mr. John P. Brunner

Ms. Frances Bruns
Dr. & Mrs. Bradley L. Bruns
Mr. & Mrs. Gregory P. Brush
Mr. & Ms. Bill Buckley
Mr. & Mrs. John A. Bucklew
Mr. & Mrs. Kevin Buckley
Mr. Timothy Buckley
Mr. & Mrs. Stephen J. Budde
Mr. & Mrs. Paul Buddendeck
Mr. Ronald F. Budzik & Mrs.
Barbara A. Hayde
Mr. David L. Buehrle



Mr. & Mrs. John Buehrle
Ms. Shelley M. Buehrle
Mrs. Carol Burgbacher
Mr. & Mrs. Thomas E.
Burkhardt, Jr.
Mr. & Mrs. David Burrows, Jr.
Mr. & Mrs. Martyn G. Burt
Mr. Arthur Busch
Mrs. Linda Bush
Mr. Stephen Cain
Mr. Katherine Caldwell
Mr. Frank Campanile
Mrs. Molly M. Campbell

Mr. & Mrs. Richard Campbell
Mr. & Mrs. James J. Campion, III
Mr. & Mrs. Joseph Caperna
Mr. & Mrs. Nicholas J. Cardilino
Mr. & Mrs. Richard F. Carlile
Ms. Vicki Carper
Mr. & Mrs. Richard S. Carper
Mr. & Mrs. Glen I. Carr
Mr. & Mrs. Steven M. Carr
Ms. Susan B. Carrafiello
Mr. & Mrs. Christopher W. Carrigg
Dr. & Mrs. Richard M. Carroll
Mrs. & Mr. Carla Carry

Mr. & Mrs. Andy Carter
Mrs. Marybeth Cartmell
Dr. & Mrs. Eduardo C. Casalmir
Mrs. Annette D. Casella
Mr. Robert L. Caspar, Jr.
Mr. & Mrs. Joseph F. Castellano
Dr. & Mrs. Matt Cavo
Mr. & Mrs. Michael J. Caylor
Mr. & Mrs. James R. Cengia
Mr. & Mrs. Peter Cerar
Mrs. Elaine L. Cerny
Mr. & Mrs. Gerard T. Chadwick
Mr. & Mrs. William Chifala



Food pantry coordinator Ash Cummings (at right) relies on the support of generous community supporters like Philip and Mari Gallenstein of Big Sky Bread.

Goldfish Crackers in my life,” said Mike Lehner, Director of Marketing and Development. “Luckily, we were partnering with other agencies to balance inventories. The House of Bread (a community kitchen) gave us potatoes and we gave them Goldfish Crackers in exchange.”

When the First Four Basketball Tournament was cancelled, the University of Dayton was another partner that contributed, sending snacks and breads that it had stockpiled for the concession stands. Food drives at three Catholic

parishes – St. Albert the Great, St. Charles, and Incarnation – were held weekly or monthly to restock shelves with canned goods and other staples.

Sharing supplies and strategies is essential during a crisis like the pandemic, but it is something that CSSMV has been doing well for many years across many program areas. No one operates in a vacuum. Relationships with parishes, community systems, and other agencies are important connections that we have established over time and continue to build.

What they say about us...



Neil Sullivan

UNIVERSITY OF DAYTON
VICE PRESIDENT /
DIRECTOR OF ATHLETICS

When the pandemic forced the cancellation of the First Four last March, we turned our disappointment into an opportunity. Knowing that Catholic Social Services would be on the front lines of helping those in need and was in desperate need of supplies, Dayton Athletics reached out to donate perishable food from the tournament to the CSS food pantry. The University of Dayton and Catholic Social Services share the joint mission of leading through service to others. I am grateful we could support CSSMV and provide much-needed resources to our community during its hour of greatest need.

Ms. Andria J. Chiodo
Mr. Robert Chodkowski
Mr. Clark A. Christopher
Ms. Catherine M. Cimprich
Mrs. Mary M. & Mr. David Clancy
Mrs. Amy Clark
Mrs. Kathleen Clarke
Ms. Joanne Cloud
Ms. Charlotte L. Cloyd
Mr. Christopher Cochran
Mr. & Mrs. Gregory T. Coffey
Mr. Richard Cole

Mrs. Anginette Coleman
Mr. Dave Coleman
Mr. Mark Coleman
Ms. Nicole Collier
Ms. Karen Collins
Ms. Kathryn E. Collins
Mr. & Mrs. Tim Collins
Mr. & Mrs. Thomas M. Columbus
Mr. Thomas Comer & Mrs. Ann De Brosse-Comer
Mr. Kenneth Compton
Mr. & Mrs. Brian Conde



Mr. John Condit
Mrs. Eva Conley-Williamson
Mr. T J Connair
Dr. & Mrs. Thomas R. Connon
Mr. Michael Conroy
Mr. John Cooney
Mr. Robert Cooper
Mr. Dave Corcoran
Mr. Michael Corcoran
Mr. & Mrs. Leo Cordonnier
Mr. & Mrs. Adam W. Cormier
Mr. & Mrs. Robert R. Corpstein

Mrs. Maria T. Cosler
Mrs. Cheryl Couch
Mr. & Mrs. Carvin Courts
Mr. & Mrs. Christopher F. Cowan
Mr. & Mrs. Rodney B. Cox
Mr. & Mrs. Harold Coy
Dr. & Mrs. William E. Coyne
Mr. & Mrs. Victor Craft
Mr. Joseph Craig & Mrs. Mary E. Reid
Mr. Austin Craine
Mr. & Mrs. J. Patrick Crippen
Mr. & Mrs. Philip Crippen

Mr. & Mrs. Michael Cristofaro
Mr. & Mrs. David J. Cronin
Mr. & Mrs. L. William Crotty
Mr. & Mrs. Kevin M. Crotty
Mr. & Mrs. Eric Crouch
Ms. Bonnie G. Crowe
Mr. & Mrs. Jeff Crusenberry
Mrs. Marique Cruz
Mr. Brian K. Cummings
Mr. Neil Cunningham
Mrs. Lauren Cupito



In 2020 we established a new partnership with MercyPets to provide baby food and formula for parents in need at our Dayton food pantry. Fr. Satish Joseph started MercyPets in 2017 to invite pet owners to help alleviate child hunger.

“As clients were looking for needed items that were quickly diminishing, we sourced from many places to ensure we had enough for everyone,” said Cummings. “Clients quickly realized they didn’t have to worry if we would be there tomorrow or next week. You could feel the wave of relief that took over when clients saw that we were open.”

Operating in conjunction with the pantry, the Family Stabilization & Support (FSS) program provides resources and case management for struggling families. As expected, 2020 saw an uptick in requests for services.

Thanks to grant money from the Center for Disaster Philanthropy (CDP), FSS was able to expand utility assistance to meet the growing need for help with heat and electric bills. The grant allowed us to add personnel and provided the funding for increased direct assistance.

The Northern Office also applied for emergency funding from the Piqua Community Foundation, the Miami County Foundation, and the Darke County Foundation to provide pandemic-related relief. Funds received were used to provide direct assistance for food, medicine, and cleaning supplies, as well as utility payment assistance.

Despite the challenges, CSSMV has shown resiliency throughout a difficult year. Managing increased demand, reshaping the model, and adapting to constant change did not deter the efforts of staff and volunteers in meeting the basic needs of clients.

Contributors up to \$999 (cont'd)

Mr. John Currell
Mr. Thomas R. Curtin
Mr. & Mrs. Patrick Custenborder
Ms. Jennifer G. Cypher
Mr. & Mrs. Robert E. Daley
Ms. Judith A. Dalton
Mr. & Mrs. Nicholas L. D'amico
Mr. & Mrs. Todd M. Dammeyer
Mr. & Mrs. Brian G. Dannemiller
Mr. & Mrs. Arthur Dapore
Mr. & Mrs. David A. Dashewich
Mrs. Cynthia Daugherty



Mrs. Nicole Daugherty
Mr. & Mrs. Alfred J. Daum
Mr. & Mrs. Bennett W. Davies
Ms. Beverly Davis
Ms. Debbie Davis
Mr. & Mrs. George Davis
Mrs. Shelia W. Davis
Mr. & Mrs. Brian D. Davis
Mr. & Mrs. Timothy J. Davis
Mr. Gregory Davis &
Dr. Annette Chavez
Mr. & Mrs. Massimo De Marchis
Mr. & Mrs. Thomas E. DeBrosse

Mrs. Lindsey Decot
Ms. & Mr. Shirley Deger
Dr. & Mrs. Gerard A. Dehner
Mr. & Mrs. Paul Deis, Jr.
Mr. & Mrs. Harry Delaney
Mr. Thomas J. Dempsey
Ms. Diane Kappler DePascale
Mrs. Maribeth C. Derringer
Ms. Patricia Deschaine
Mr. Lawrence J. Detamore
Mr. & Mrs. Eric Deutsch
Governor & Mrs. Michael DeWine

Mr. & Mrs. Antonio DiGiorgio
Mrs. Susan M. Digiorgio
Mr. & Mrs. Neil Diller
Mr. Brendan Dillon
Mr. & Mrs. Richard Dilonenzo
Mr. & Mrs. Greg DiMario
Mr. David Dixon
Mr. & Mrs. Louis A. Dockery, II
Mr. & Mrs. Philip E. Doepker
Ms. Barbara M. Doerr
Ms. Rosemary D. Domansky
Dr. Brenda W. Donnelly, PhD

Mr. & Mrs. Donald J. Donohoe
Ms. Mary Donovan
Sister Suzanne Donovan
Mr. & Mrs. Larry Dorman
Mr. & Mrs. Michael A. Dorn
Mrs. Helen Dorsten
Mr. & Mrs. Connor Dowd
Mrs. Tam Dowd
Ms. Jenna Downey
Mr. Dennis M. Doyle
Mr. & Mrs. Thomas P. Doyle
Mr. & Mrs. Kendall A. Draeger

“I think everyone feels lost and in need of something now, and with this pain comes recognition for the things we often overlook,” said Cummings. “People are bringing food to their neighbors, partners are supporting each other to find resources, and we are all carrying with us a newfound appreciation for the little things.”

What are not little are the hearts of those who have been involved in these efforts in 2020. Ongoing partnerships and a renewed dedication to serve are things that will continue to help us impact lives long after the pandemic is in the rearview mirror.

“We always want to bring the community closer,” said Cummings. “Even while we are all social distancing, I think the pandemic has united us all. Food insecurity doesn’t affect everyone, but the pandemic has; it has touched every home across the U.S. and beyond. Watching people pick out the extra produce we set out so they can give it to their elderly neighbor is something I wish everyone everywhere would do. Every day I get to see the wonderful volunteers and donors who come to help despite the dangers of the pandemic. It is a beautiful thing, caring for others.”



Students from Alter High School made a pre-Thanksgiving donation of turkeys and other meal items to our food pantry.



**OUR DAYTON
FOOD PANTRY HAS
SUCCESSFULLY
MAINTAINED ITS
REGULAR HOURS,
MONDAY THROUGH
FRIDAY, THROUGH-
OUT THE PANDEMIC.**

THE PANTRY MADE A TOTAL OF

20,016

FOOD DISTRIBUTIONS IN 2020.

Mrs. Cynthia R. Drake
Mrs. Laura Drayton
Mr. & Mrs. Philip C. Dreety
Ms. Mary Duby
Dr. & Dr. John C. Duby
Dr. & Mrs. John Duchak
Mrs. Carmelita A. Duckro
Mr. Charles W. Duckro
Mr. & Mrs. Brian Duffy
Ms. Monica M. Duffy
Deacon & Mrs. Roger Duffy
Mr. & Mrs. William H. Duffy
Mr. Jeff Dunn

Mr. & Mrs. Daniel L. Dunn, Jr.
Mr. Dan Durocher
Mr. David Dutton
Mr. & Mrs. Robert B. Dwight
Mr. & Mrs. Stephen Dworkin
Mr. Ronald E. Earhart
Ms. Bridget Ebbert
Mr. & Mrs. Mark Eckart
Dr. & Mrs. Ronald Eckerle
Mr. & Mrs. Louis A. Eckert
Mrs. Barbara R. Eckley
Mr. Mark William Edsall



Mr. & Mrs. Mark J. Edsall
Mr. & Mrs. Denis Egan
Mr. & Mrs. Christopher J. Eifert
Ms. Charlotte Eigel
Mr. & Mrs. Mark Eilers
Mrs. Laura Elizondo
Mrs. Janelda A. Elsass
Ms. Sue Elsner
Mr. & Mrs. Earl Elston
Mr. & Mrs. William A. Enouen, Sr.
Mr. Mark Ensalcaco
Mr. Patrick Ernst

Mr. & Mrs. Thomas A. Estep
Mr. Gary Evans
Mrs. Jane E. Evans
Mrs. Joan Evans
Mrs. Linda Evans
Mr. Gerry H. Ewing
Mrs. Jean Eyink
Mr. & Mrs. Robert Fahrendorf
Mr. Lee C. Falke
Ms. Mary Falta
Mr. & Mrs. John Fantauzzo
Mrs. Maryellen F. Fargey
Mr. & Mrs. Jim Farley

Mr. Jon Farley & Mrs. Tracey Trombetta-Farley
Mrs. Kathleen Farmer
Mr. Tom Farnbacher
Mr. & Mrs. Matthew Farrell
Mrs. & Mrs. Gretchen L. Farrell
Mr. & Mrs. Mark E. Farrell, Sr.
Mrs. Bridget Fath
Dr. & Mrs. Frederick R. Faust
Mr. John P. Feigleson
Ms. Barbara Feldmann



Even before mask mandates were put in place, our pantry team had volunteers wearing gloves for food safety.

Contributors up to \$999 (cont'd)

Mr. Thomas Feller
Mr. Bruce E. Ferguson
Mr. & Mrs. Buzz Ferguson
Mr. Mark Ferguson
Mr. & Mrs. Richard T. Ferguson
Mrs. Alex Ferry
Mr. Patrick K. Fillingim
Ms. Justine Finch
Mr. & Mrs. John Finke
Ms. Kathleen S. Finke
Mr. Ed Finn & Ms. Cindy C. Finn

Mr. Robert Fiore
Mr. Michael Fischbach
Mr. Brett Fisher
Ms. Olga Fitzsimmons
Mr. & Mrs. Mike Fledderjohn
Mrs. Emily Fleitz
Mr. & Mrs. Paul A. Fleitz
Mr. Alexander T. Fletcher
Mr. & Mrs. Ronald L. Fletcher
Ms. Eileen M. Flynn
Mr. & Mrs. William H. Focke, Jr.
Mr. & Mrs. Edward Fogarty

Mrs. Leah Fogt
Mr. & Mrs. Jon R. Folck
The Honorable Patrick J. Patrick J. Foley & Mrs. Joan C. Foley †
Mr. Antonio Ford
Ms. Julie Ford
Mr. Robert W. Fortman
Mr. & Mrs. John J. Fortman
Mrs. Georga B Fox
Mr. & Mrs. Richard L. Fox
Mr. Richard Francis
Mr. & Mrs. Thomas W. Francis

Mr. & Mrs. Stephen Frankenberg
Mr. Christie C. Frederick
Ms. Christie C. Frederick
Mr. & Mrs. William E. Freisthler
Mr. Joseph T. Fromm
Mr. & Mrs. James Frommeyer
Mr. & Mrs. Karl Frydryk
Mr. Albert E. Fullenkamp
Mr. & Mrs. Philip M. Fullenkamp
Mr. Larry Funke
Mr. & Mrs. Roger S. Furrer
Ms. Camela Furry
Mr. Douglas C. Gage

Mr. & Mrs. Larry D. Gagnon
Mr. John Gala
Mr. & Mrs. John A. Ganger
Mr. & Mrs. Gene Gangl
Mr. Thomas H. Gardner
Mr. & Mrs. Kent J. Gardner
Mr. & Mrs. Gary G. Garman
Mr. John J. Garner
Mr. Craig Gates
Mrs. Kelly A. Gates
Mr. & Mrs. John Gazzerro
Mr. & Mrs. Michael J. Gazzerro
Mr. David Geers



What they say about us...



Joe Abouzeid

VICE PRESIDENT AND
GENERAL MANAGER
WDTN-TV

In 2020, WDTN teamed up with Catholic Social Services for the third straight year for our annual Coats for Kids Campaign. The CSS

team helped us come up with creative ways to handle collecting and distributing more than two thousand coats and winter accessories to people in our community who really needed them. Not only did our collaboration allow Coats for Kids to meet the challenge of following COVID-19 safety guidelines, but it resulted in an incredibly successful campaign. We couldn't have asked for a better partner than CSS; they continue to prove their commitment to serving our most vulnerable neighbors even in the most difficult of circumstances.





Our food pantry makes fresh fruits and vegetables readily available to help ensure that area families can have healthy dietary options.

OUR FOODSOURCE PROGRAM
IN THE NORTHERN COUNTIES DELIVERED . . .

14,840

POUNDS OF FOOD,
PRIMARILY TO SENIORS.

THE FAMILY STABILIZATION
& SUPPORT PROGRAM ASSISTED

391  FAMILIES,
INCLUDING
914  INDIVIDUALS

Mr. & Mrs. James Gehring
Mr. & Mrs. John Gels
Mr. & Mrs. Daniel J. Gentry
Dr. David Geottman
Mr. Stephen Gerbic
Mr. & Mrs. Gary J. Gerken
Mr. & Mrs. James Ghory, III
Mr. Greg Gibson
Mr. & Mrs. Joseph G. Giere
Mr. & Mrs. Frank Gilardi
Mr. Wayne Gilkison
Mr. & Mrs. Joe G. Gill
Mr. James Ginnan

Mr. Kenneth Gleason
Mr. & Mrs. Beth Glitsch
Ms. Mary E. Glowik
Mrs. Jayne L. Gmeiner
Mrs. & Mrs. Jennifer Gobrail
Mr. Mark Goodin
Mr. James T. & The Honorable
Barbara P. Gorman
Mr. & Mrs. Mark Gorman
Mr. & Mrs. William D. Gorman
Mr. & Mrs. Russell L. Gottemoeller
Mr. & Mrs. Gary W. Gottschlich
Mr. & Mrs. Robert A. Gottschlich

Ms. Amy Grady
Ms. Susan Graham
Mr. Robert J. Gran
Mr. & Mrs. Matthew P. Graybill
Mrs. Theresa A. Green
Mr. & Mrs. James R. Greene
Mr. & Mrs. Tony L. Greene
Mr. & Mrs. Delbert Gregory
Mr. & Mrs. Ron Greive
Mr. & Mrs. Anthony J. Griffin
Mr. & Mrs. Edmund B. Griffith
Dr. & Mrs. David R. Grigg



Mr. & Mrs. Mark Griggs
Ms. Lisa Grigsby
Ms. Kim M. Gros
Mr. & Mrs. Dennis F. Grosjean
Mr. Eugene L. Gross
Mrs. Krista Gross
Mr. & Mrs. Robert Grossman
Mr. & Mrs. Timothy P. Grow
Mr. & Mrs. Dave Grusz
Mrs. Mary J. Guilfoos
Mr. Bob Guillaum
Mrs. Karen Gump

Mrs. Nancy H. Gunter
Mr. & Mrs. Richard L. Haas, Jr.
Mr. John Hackett
Mr. & Mrs. Leo Hackett
Mrs. Krysten Hager
Mr. & Mrs. David R. Hairston, Jr.
Mrs. Kathleen L. Hall
Ms. Deborah A. Haller
Mr. & Mrs. Charles G. Hallinan
Mr. & Mrs. Robert Halstead
Mr. Edward L. Hamilton
Mr. & Mrs. Thomas P. Hammelrath

Mr. & Mrs. James R. Hampshire
Mr. Gerard A. Hamrock
Mr. & Mrs. John M. Hanagan
Mr. & Mrs. Philip C. Handorf
Ms. Julia R. Hansen
Ms. T. K. Hansman
Mr. Laurence P. Harkness
Dr. Eric Harper
Mr. & Mrs. Robert Harrelson
Ms. Connie Harris

professional counseling



Mental health is just as important to overall wellness as physical health, and often the two are tightly wound together.

“Research shows that when you experience trauma, fear gets locked into your cells on a physiological or biological level,” said Cheryl Griffin, Counseling and Community Services Manager in the Dayton office. “Right after a disaster, counselors can work with victims quickly to help diffuse that fear. But for those dealing with long-term trauma, that opportunity to debrief immediately afterwards isn’t there.”

Such “locked-in fear” can express itself in the form of chronic physical ailments in addition to psychological effects. Lack of sleep or changes in routine or eating habits brought on by anxiety or depression tie directly to physical health.

Griffin was recently selected to participate in a special 10-month Social Resilience Model (SRM) Train the Trainer program presented by Threshold GlobalWorks. More than 300 applied for a spot in the training and Griffin was one of about 60 who were selected to participate, with the cost covered by the Montgomery County ADAMHS Board.

Social Resilience is the timely capacity of people to be more generative during times of stability and to adapt, reorganize, and grow in response to disruption or trauma. The goal of the program is to educate a group of individuals who in turn will have the skills and knowledge to train others.

In tandem with the agency’s embrace of trauma-informed care, the Social Resilience Model can provide guidance for counselors who are working with clients who have experienced sudden or long-term trauma. Helping people develop social resilience will allow them to weather trauma and move on with their lives in a much healthier way.

In 2020, the pandemic and its related difficulties like job loss, fear of illness, disruption of routine, and isolation from friends and family have certainly had an impact on mental health. The emotional upheaval caused by anxiety, stress, depression, and grief created new challenges for some people. For others, problems they already had just grew in intensity.



CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED AND/OR HAD MULTIPLE FOSTER CARE PLACEMENTS PRIOR TO ADOPTION ARE PARTICULARLY AT RISK OF DEVELOPING ATTACHMENT AND BONDING DIFFICULTIES.

100%

OF FAMILIES RECEIVING SAFE SERVICES MAINTAINED CHILDREN IN THEIR LEGAL CUSTODY.

Contributors up to \$999 (cont'd)

Mr. John D. Harris & Mrs. Susan W. Harris-Wagner
Ms. Sara Jurkowitz Harrison
Mr. & Mrs. William L. Harrison
Mrs. Susan W. Harris-Wagner
Ms. Candace Hart
Mr. & Mrs. David Hart
Mr. & Mrs. Eugene J. Hartman
Mr. Joseph P. Hartzell
Mr. Louis Harvieux
Mr. Nick Haskamp
Mrs. Elizabeth Hastings



Mr. David Hatton
Mr. & Mrs. Phillip Haubert
Ms. Judith Haun
Mr. Derrell J. Hauser & Mrs. Sandhia Ballal
Mr. Tom Hausman
Mrs. Patricia Hawkins
Ms. Tricia Hawkins
Ms. Lauren Hawley
Mr. & Mrs. Eugene C. Hayden
Mr. Christopher Hayes
Mr. & Mrs. Jeffrey Hecht
Dr. & Mrs. Ralph E. Hecht

Dr. & Mrs. Thomas A. Heck
Mr. & Ms. Kevin Heermans
Ms. & Mr. Lisa Heermans
Mrs. Cara Heffernen
Mrs. & Mr. Krista Hein
Mrs. Judith E. Heitkamp
Mr. & Mrs. Brian C. Heitkamp
Mr. James Heitz
Mr. & Mrs. Jay Heitz
Mr. & Mrs. Daniel Held
Mr. Thomas W. Held
Mr. & Mrs. Charles M. Helldoerfer

Mrs. Elesia Hemm
Mrs. Carol Hemmerle
Ms. & Mr. Mary A. Hemmert
Mrs. Brandon Hendrix
Mr. & Mrs. Robert L. Hengehold
Mr. Thomas Henighan
Mr. & Mrs. Ronald E. Henne
Mr. & Mrs. Rick Hensley
Mr. & Mrs. David J. Herbert
Mr. & Mrs. James A. Herbig
Mr. & Mrs. Paul Hess
Mrs. Teresa Hester

Mr. & Mrs. Herbert J. Hickey, Jr.
Mr. Sidney R. Hickman
Dr. & Mrs. Andy Higgins
Mr. Michael Higgins
Mr. & Mrs. Michael J. Higgins
Mrs. Dale Hightower
Mrs. & Mr. Mary Hill
Ms. Sue C. Hill
Mrs. Julia Hillman
Mr. Vince Hinde
Ms. Stephanie Hines



CSSMV staff often find that their clients could benefit from accessing more than one of our services. As just one example, Counseling & Community Services Manager Cheryl Griffin was helping out in our food pantry where she had a conversation with a woman who was in need of services beyond food. Cheryl ended up connecting her with Megan Goettemoeller for Family Stabilization & Support services, as well as with Denetta Harris for Safe Counseling services. (L-R: Goettemoeller, Harris and Griffin)

Mrs. Holly Hippenmeyer
Mr. & Mrs. John J. Hirn
Dr. & Mrs. William E. Hirt
Mrs. Joan M. Hjelm
Mr. & Ms. James P. Hobstetter, Jr.
Mr. & Mrs. James R. Hochwalt
Mr. & Mrs. Rick Hocker
Mr. & Mrs. Dave Hoendorf
Mrs. Beth Hoffman
Mr. Norbert A. Hoffman
Mr. & Ms. Alfred H. Hoffman
Mr. & Ms. David J. Hoffman



Mr. & Mrs. Larry D. Holden
Mrs. Julie A. Holder
Mr. & Mrs. Michael L. Holderman
Mr. Christopher W. Hollister
Mr. & Mrs. Christopher Hollon
Ms. Barbara A. Holmes
Ms. Lisa M. Holscher
Mr. Jack Holtel
Mr. & Mrs. Bernard J. Holtgreive
Mr. & Mrs. Theodore D. Holthaus
Mr. David M. Homan

Mr. & Mrs. Louis Homan
Mr. Martin C. Homan
Mr. & Mrs. Orval Homan
Mr. & Mrs. Robert Homan
Mr. & Mrs. David M. Homan
Mr. Jeffrey Honious
Mr. Gary T. Honnert
Mr. Adam Horvath-Smith
Mr. Nicholas A. Hosford
Ms. Ann Hous
Mr. & Mrs. Charles Hoyng
Mr. & Mrs. Thomas C. Hoyng
Mr. Charles L. Huber

Mr. & Mrs. Raymond D. Huck
Mr. & Mrs. James W. Huether
Ms. DeeDee Huffer
Mrs. Anne L. Huffman
Mr. & Mrs. James Hughes
Mr. & Mrs. Michael† Hughes
Mr. & Mrs. David F. Hughes
Mr. Christopher Humphreville
Mr. & Mrs. David J. Hunt
Mr. James Hunter
Mr. & Mrs. Joseph A. Hurr
Mr. & Mrs. Keith Hutchison
Mr. & Mrs. Geoffrey Hyman

Mr. & Mrs. Richard L. Iannarino
Mr. & Mrs. William F. Imfeld
Mr. Danny Ingersoll
Ms. Patricia L. Ioas
Mr. Harold D. Issler
Mrs. Mary Ivan
Ms. Joan Ivory
Mr. John J. Jachman & Mrs. Elizabeth C. Ross Berg
Mrs. Diane Y. Jackson
Mrs. Healy Jackson
Mr. & Mrs. Robert Jackson
Mr. Thomas D. Jackson

Mr. & Mrs. Bob J. Jackson
Mr. Joseph H. Jacobs
Mrs. Marian Jacobson
Mr. Ricardo Jaime
Mr. & Ms. Brian Janess
Mr. & Mrs. Edward F. Jauch
Mr. & Mrs. John L. Jauch
Mr. & Mrs. Franklin K. Jelsma
Ms. Abigail E. Jenkins
Mrs. Elizabeth M. Jenkins
Mr. & Mrs. Kirk D. Johnsen
Mrs. Anne F. Johnson

“We were able to connect with clients through telehealth and the system we chose – Thera-Link – is similar to Zoom or Skype,” said Bonnie Ihle, counselor in the Sidney office. “It is safe, secure and confidential, and it was a good option when we couldn’t meet face-to-face.”

In-school counseling was suspended when schools shut down or went virtual, but most students in the program remained in contact with counselors.

“It was definitely a challenge to counsel by phone or video because it was something we had never done before, but overall, I think it worked out well until we could resume in-person sessions,” said Ihle.

When in-person sessions did resume in mid-summer, counseling offices in both Dayton and Sidney were very busy with both returning and new clients. “We are able to be very flexible in scheduling and can still continue with telehealth if a client is not comfortable coming into the office,” said Griffin. “However, about 90% of clients came back to in-person which just shows the importance of close human contact. We need to be together.”

279
TOTAL CLIENTS WERE SERVED BY
COUNSELORS BASED IN OUR
DAYTON AND SIDNEY OFFICES.

49
INDIVIDUALS WERE SERVED THROUGH
SAFE COUNSELING, FOR CHILDREN
WITH ATTACHMENT DISORDERS AND
THEIR FAMILIES.



When you visit or call our Dayton Counseling Center, Shelia Wright Davis is the friendly face (or voice) who will greet you, help answer your questions about our services, and set you up with an appointment with a counselor who best meets your needs. In 2020, Shelia marked an incredible 40 years of service with our agency.

Contributors up to \$999 (cont'd)

Ms. Terri L. Johnson
Mr. Matt Jokerst
Ms. Kathleen Joly
Mrs. Beverly L. Jones
Ms. Melba P. Jones
Mrs. Shirley Jones
Mr. & Mrs. Matthew F. Joseph
Dr. & Mrs. Stephen M. Joseph
Mr. & Mrs. Robert R. Jurick
Mr. & Mrs. Gregory S. Jutte
Mr. & Mrs. Roger Kahle
Ms. Marilyn Kaiser



Mr. & Mrs. Frederick L. Kaiser
Mr. David Kanyuch
Mr. & Mrs. Dan Kapusta
Mr. Bob Kaskocsak
Mr. & Mrs. Terry D. Kasten
Mr. & Mrs. Richard S. Kaufman
Mr. & Mrs. James M. Kavanaugh
Mr. & Mrs. John A. Kavanaugh
Mr. & Mrs. Raymond Keesbury
Mr. Joseph W. Keim
Mr. & Mrs. James W. Kelleher
Ms. Clarence W. Keller

Mr. & Mrs. Roy Kellerman
Mrs. Christina R. Kelly
Mr. & Mrs. Thomas Kendo
Mrs. Samantha Kennedy
Mrs. Leanne kentner
Mr. & Mrs. William Kerber
Dr. & Mrs. Brian Kernan
Mr. & Mrs. Daniel Keyes
Mr. & Mrs. Nicholas Keyes
Mr. Stephen Keyes
Mr. Walt Keyes
Mr. Nicholas Keyes, Jr.

Mr. & Mrs. Stephen C. Kill
Mr. Daniel Kimble
Mr. & Mrs. Chuck Kimes
Mr. Austin King
Mrs. Susan L. King
Ms. Sharon L. King-Roberts
Mr. & Mrs. David M. Kinninger
Mr. Philip Kirk
Mr. Rodney Kirkham
Mr. Gene Kissane
Mr. & Mrs. John O. Kissinger
Ms. Beverly Kistler
Mrs. Rebekah Kitterman

Mrs. Lori A. Kleinfelder
Dr. & Mrs. Stephen Kleinhenz
Mr. Brian J. Klepacz
Mr. Brian K. Klepacz
Mr. & Mrs. Thomas J. Kleptz
Mr. Michael L. & Dr. Donna Klingshirm
Pastor Douglas Klinsing
Mr. Donald A. Klosterman
Mr. & Mrs. Terrance Knapke
Mr. & Mrs. Doug Knight
Ms. Julie A. Knight
Mrs. Jacqueline B. Kneuve

Mr. & Mrs. David J. Knyuch
Mr. Robert B. Koenig
Mr. & Mrs. Richard Koesel
Mrs. Rosalie C. Koesel
Mr. & Mrs. Ronald Koesters
Mr. & Mrs. Roman Koesters Bira
Mrs. Mary E. Kohler
Mrs. Mary M. Kohler
Mr. & Mrs. Stephen A. Kohls
Mr. & Mrs. Daniel R. Kohnen
Mr. Brian Kohr
Mrs. Maria P. Kolb

mobility management



The CSSMV Northern Counties Office, which serves the more rural areas of the Miami Valley, has been working with the Ohio Department of Transportation to address transportation challenges since 2016.

Each county must have an updated Coordinated Plan on file with the State of Ohio to qualify for funding that could potentially create more transportation options, so CSSMV Mobility Manager Michelle Caserta-Bixler has gathered

stakeholders in Champaign, Darke and Shelby Counties to develop and update Coordinated Plans. She is also sub-contracted to provide mobility management services in Clark County.

Data collected to support the plans has been used to pinpoint problem areas and push for changes in the established systems. Progress was made in 2020 in working with providers to add evening and weekend hours, identify transportation obstacles that keep workers from employment, and break down barriers to transit between counties.

Adoption of a Regional Coordinated Transportation Plan involving eight counties in late 2020 was a large breakthrough in the efforts to add more intercounty transit options.

The most recent initiative – **RideConnect** – is focused on using volunteer drivers to transport older adults and people with disabilities, but it could also be an option for people who need transportation to employment.

“**RideConnect** is designed to fill the gaps for individuals who don’t qualify for subsidies or have transportation needs that county transits can’t meet,” said Caserta-Bixler. “Someone who needs to get a job to afford a car is not able to keep that job if they cannot get to work. It becomes a vicious circle and hopefully this program can help.”



Michelle Caserta-Bixler

Our new RideConnect initiative needs adult volunteer drivers to help older adults and people with disabilities in Auglaize, Mercer, Logan, Champaign, Darke, Shelby, and Preble Counties. If you would like more information about volunteering, please contact our Mobility Manager, Michelle Caserta-Bixler, at 937.575.7115.



† deceased

Mr. & Mrs. Thomas Kollmann
Mr. & Mrs. Pete Kosir
Mr. & Mrs. Shawn Kovacs
Mrs. Sue Ann Koverman
Mr. & Mrs. Christopher E. Kowal
Mr. & Mrs. Greg Kramer
Ms. Linda Kramer
Mrs. Margaret Krapf
Ms. Jane Krebs
Dr. & Mrs. Mark E. Krebs
Mr. James Kremer
Mr. & Mrs. Tony L. Kremer

Mrs. Paula Kreusch
Ms. Barbara Kriegbaum
Mr. & Mrs. Kenneth D. Krimm
Mrs. Melanie Krissek
Mr. & Mrs. Matthew A. Krizman
Mr. Kevin Krucki
Mr. Joseph P. Krug
Mr. & Mrs. John W. Krug
Mr. & Mrs. Joseph A. Krug
Mr. & Mrs. Michael S. Krug
Mr. & Mrs. Frederick Krumholtz
Mr. James F. Kuenle

Mr. & Mrs. Richard A. Kueterman
Ms. Barbara J. Kuhns
Dr. John C. & Dr. Sarah L. Kunesh
Mr. & Mrs. Peter H. Kuntz
Mrs. Patrice Kupsco
Mr. Joseph G. Kuritar
Mr. James Kurpiel
Mr. & Mrs. Thomas E. Kwest
Mrs. Carol A. Laage
Mr. & Mrs. John M. Laage
Mrs. Carol Labig

Mr. & Mrs. Richard F. Lach
Ms. Christine A. Lachey
Mr. & Mrs. Brian Lacon
Mr. David A. Laengle
Mr. Marty Laengle
Mr. Tim Lahman
Mr. Stephen P. Lake
Mr. & Mrs. Will Lakoff
Mr. & Mrs. Paul T. Landers
Mr. & Mrs. Mark J. Lane
Mr. & Mrs. Raymond W. Lane
Ms. Denise R. Langston
Mrs. Mary Jo Languth

Ms. Ruth E. Laprocina
Mr. Andrew Larochelle
Mr. Justin Lata
Mr. Darrell B. Lauderback
Mr. & Mrs. Robert C. Laumann, Jr.
Mrs. Joan Lauten
Ms. Rosemary A. Laux
Mr. Peter Laver
Mrs. Jacqueline M. Lawless
Mr. Francis Laws, IV
Mr. & Mrs. John D. Le Comte,
Mrs. Nicole Leath
Ms. Rebecca Lefeld

Mrs. Julie Lehman
Ms. Julie L. Lehman
Mrs. Kelly M. Lehman
Ms. Mary T. Lehmann
Mr. & Mrs. Mark Lehner
Mr. & Mrs. William J. Leibold
Mr. Gregory Leingang
Ms. Melanie Leingang
Mr. & Mrs. Regis J. Lekan
Sister Laura M. Leming
Mr. & Mrs. John Lemming
Mr. Thomas Lenehan

supervised visitation

For two months beginning in March 2020, our Center for Families on Brown Street was closed with all staff working at home. Since supervised visitation requires interaction, visits were not possible, and with courts shuttered, new referrals decreased substantially. Staff could not wait to reopen, knowing how important the services provided at Erma's House Family Visitation Center are for the children.

"We are essential workers providing stability for children whose lives are full of chaos," said Shannon Wahrhaftig, Erma's House Program Manager. "They see violence, drug abuse, and trauma that no child should have to experience. We work to maintain critical family relationships despite that."

Aside from masks and cleaning protocols, there have been no issues since reopening. Some volunteers who were in higher-risk groups stepped back from supervising visits because of the virus, but staff members stepped up to cover any gaps.

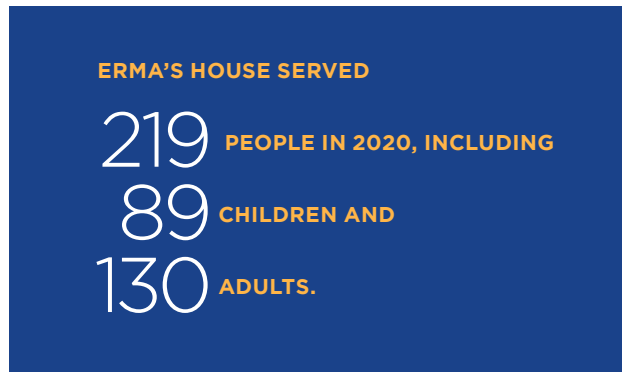
"We provide a happy place for kids," said Wahrhaftig. "With learning remotely and being away from friends, a child's time at Erma's House might be the most consistency they have in their lives right now."

As a founding member of the Montgomery County Child Protection Task Force, CSSMV was asked to work alongside numerous community partners to establish a center

for supervised visitation. The intent was to create a safe, home-like environment where children could visit with their non-custodial parents in an atmosphere conducive to a nurturing interchange between parent and child.

"Safety is the cornerstone of Erma's House," said Wahrhaftig. "A lot of these children have not grown up in an environment where parents play games or read to them before bedtime. At Erma's House, they get to do that. We provide normality."

As we close the book on 2020, a sense of normal is something all of us could use.



Contributors up to \$999 (cont'd)

Mr. & Mrs. Jim Lennon
Mr. Steven D. Lentz
Mr. Gary Leppla
Mrs. Diana Lerner
Mr. Lee LeValley
Ms. Teresa Lewandowski
Mr. Robert W. Lewis
Mr. & Mrs. Peter M. Lewis
Mr. Scott Ley
Mrs. & Mr. Marie Y. Lieser
Mr. Jacob Lindle
Ms. Valerie A. Lindsey-Howard



Mr. & Mrs. James M. Ling
Mr. & Mrs. James M. Linthicum
Mrs. Stephanie Lloyd
Ms. Barbara Lobbestael
Mrs. Rosemary Lombard
Mr. Mike Londo
Ms. Sue Londo
Mr. Gary Long
Mr. James J. Longley
Mrs. Anne E. Lopez
Mr. & Mrs. Michael D. Lopez
Mr. & Mrs. Stephen A. Lubbers
Mr. & Mrs. William Lubera

Mrs. Kathryn J. Luckett
Mr. & Mrs. Martin J. Luckoski
Mr. Mike Ludwick
Mr. & Mrs. Douglas Lunne
Ms. Kimberley Lush
Mr. & Mrs. Gary Lynch
Mr. Stephen L. Maag
Mr. & Mrs. William Macbeth
Mr. & Mrs. William MacMillan, Jr.
Ms. Constance Mahle
Mr. & Mrs. Joseph Mahlmeister
Dr. Theo J. Majka

Mrs. Sylvia Makiewicz
Mr. Thomas A. Maleike
Mr. Pat Maloney
Mr. Michael A. Manfreda
Mr. & Mrs. Thomas Mangan
Mr. Praddy Mangat
Mrs. Lisa Manley
Mr. Steven Mantey
Mr. & Mrs. Ralph Mantica
Mr. & Mrs. Michael Manzo
Mr. & Mrs. Kenneth H. Marcellus
Mrs. Melody Marciniak

Mr. Sean Margiotta
Mr. Anthony Mariscalco
Mr. Timothy J. Mark
Mr. & Mrs. Ronald L. Marks
Mrs. Barbara J. Marriott
Mrs. Jean C. Marten
Ms. Debra A. Martin
Mr. & Mrs. Thomas E. Massie
Reverend Joseph D. Massucci
Mr. & Mrs. Phillip R. Mathes
Mr. & Mrs. Ike Maxis
Mr. & Mrs. Darrell F. May
Ms. Pat D. Mayer
Mr. & Mrs. Billy Mayo

Mr. Gregory K. McAfee
Mr. John McAfee
Mr. & Mrs. Chris M. McAtee
Mr. & Mrs. John F. McCarthy
Mr. Brian P. McCarty
Ms. Denise J. McCarty
The Honorable & Mrs. Michael McClurg
Mrs. Amy McCoppin
Mrs. Rita J. L. McCormick
Mr. & Mrs. Timothy J. McCormick
Ms. Elizabeth McCorry



Committee members including Ann Becker (at right) were the interviewers during video shoots for our Sentimental Journey.



CSSMV LEADERSHIP AWARD:

The Opus Est Committee

Twenty-six years ago, a small group of women who named themselves the Opus Est (“Work to be Done”) Committee came together to support CSSMV’s adoption and pregnancy support programs by hosting an event that would become our annual Jazz Party. Over the years, they broadened their support

to include our parenting, counseling, and other programs. 2020 was to have been the 25th anniversary of the Jazz Party, but when it became clear that it wouldn’t be possible to host an in-person gala, the Opus Est Committee quickly pivoted to creating an online “Sentimental Journey” that would use video interviews with program clients, volunteers and staff to showcase what makes our agency so special and our services so vital. Because of their creativity, commitment and effort, we were able to host a unique online experience that also raised financial support comparable to the Jazz Party.

2020 Opus Est Committee members:

- Sylvia Tillar, *CHAIR*
- Laura Thimons, *VICE-CHAIR*
- Jody Armstrong
- Ann Becker
- Joan Binzer
- Joanna Cross
- Mary Gearhardt
- Linda Lopez
- Marianne McFall
- Maryjane O’Hara
- Barb Rowland
- Kathleen Stechschulte
- Julie Taylor

Mr. Daryl McCoy
Mr. Tyler B. McCoy
Ms. Laura A. McCray
Mr. & Mrs. Steven McCrillis
Mr. Andrew McCrosen
Mr. Gavin McDermott
Mr. & Mrs. Thomas W. McDermott
Mr. John McFall
Ms. Nancy J. McGill
Mr. John P. McGregor
Mr. Kenneth R. McHenry
Ms. Halle McKeon

Mrs. Marlene W. McLefresh
Mrs. Suzanne L. McMahon
Mr. & Mrs. Michael P. McManus
Mr. & Mrs. Neil P. McManus
Mr. Kevin Mcreynolds
Mrs. Joan Means
Maj. Gen. & Mrs. Edward G. Mechenbier
Mr. & Mrs. William Meers
Mr. Arthur Mehlman
Mr. & Mrs. William E. Melke
Dr. & Mrs. Derek Menkedick
Mr. & Mrs. Michael C. Mergler
Mr. & Mrs. Dan Merkle



Mrs. Heather Merz
Mrs. Danielle Van Meter
Mr. & Mrs. Arthur G. Meyer
Mr. & Mrs. Donald A. Meyer
Mr. & Mrs. Joseph W. Meyer
Mr. Tim Meyer & Mrs. Karen A. Meyer
Mr. & Mrs. James A. Michaud
Fr. Lawrence E. Mick
Ms. Lynda K. Middleton
Ms. Stephanie A. Midlam
Mr. & Mrs. Brad Miesle
Ms. Elena Mikalauskas
Ms. Ann Marie Miller

Ms. Mary T. Miller
Mrs. Marygrace Y. Miller
Mr. Rodney Miller
Mr. & Mrs. Samuel Miller
Ms. Kelly A. Millhouse
Ms. Michelle M. Mills
Mr. & Mrs. John W. Miltenberger
Mr. & Mrs. Thomas T. Miske
Ms. Margaret Mitchell
Mr. & Mrs. Thomas S. Mitter
Mr. Konrad C. Modschilder
Mr. & Mrs. George B. Molinsky
Ms. Calleen Moloney

Ms. Jennifer L. Monahan
Mr. & Mrs. Kenneth J. Monnier
Mr. & Mrs. Thomas E. Monnig
Ms. Letitia M. Montavon
Mrs. Christine Montour
Ms. Beverly J. Moody
Mr. & Mrs. Terry Moore
Mr. & Mrs. James E. Moore
Mr. & Mrs. Carl Moorman
Mr. & Mrs. Paul M. Moorman
Mr. & Mrs. John F. Moran
Mrs. Julia G. Morelli

refugee resettlement

In 2020, with pandemic-related travel restrictions on top of an already low cap on the number of refugees being allowed into the U.S., our Refugee Resettlement program shifted its focus to further help refugees who were already here. With an emphasis on employment and education, the program has become more than just resettlement.

Refugees are drawn to Dayton because of the resources here. The city has affordable housing and goods, less traffic, and a diverse cultural presence. CSSMV has developed a network of businesses that serve refugees for housing, job placement, health care, and education. Helping refugees negotiate the systems that sometimes make their transition complicated is a key part of the mission.

With help from Sinclair Community College and Clark State Community College, our refugees found career paths in a variety of fields in 2020. From Commercial Driver License (CDL) training to Science and Engineering, local colleges welcomed eager students wanting to earn certification.

STNA (State Tested Nurse Aide) has become a popular program because of employment availability. Four refugee clients have completed the training with four

more currently tackling the 59 hours of classroom work and 16 hours of clinical work that are required.

Refugee Bernice Gervais came to Dayton from the Democratic Republic of Congo in February of 2019. With direction from CSSMV, she entered an STNA program and now works as a home health aide. "They connected me to training," she said. "I am so grateful to be here, and I like being a nurse."

One community partner, the Be Hope Immigration Center, has been instrumental in empowering the refugee community in Dayton. Their Refugee Entrepreneurship and Leadership Project brings together curriculum, programming, and expertise from community partners to address professional development. The program gives participants a chance to shadow area professionals in their fields of interest and develop leadership skills.

Be Hope developed the program with guidance from The Entrepreneurial Refugee Network (TERN) based in London UK. TERN supports refugee entrepreneurs in the creation and development of their businesses, providing services throughout the three stages of the process: business exploration, business start-up, and business growth.

What they say about us...



Charlie Frasier

CO-FOUNDER/PARTNERSHIPS
DIRECTOR TERN

Over the last four years, TERN has supported close to 400 refugee entrepreneurs across the UK and when CSS reached out about a possible pilot to kickstart targeted business

support services for refugee entrepreneurs in Dayton, it seemed like a perfect fit. We were instantly drawn by the innovative and collaborative approach adopted by the CSS team, with a laser-like focus on finding new ways to improve livelihood outcomes for their community. When BeHope came on as a partner for the pilot, we knew this was a unique opportunity. It was exciting to see the confidence and ambition of the first five participants transform during the 13 weeks. It is clear this is just the start for refugee entrepreneurship in Dayton and it wouldn't have happened without CSS!

Contributors up to \$999 (cont'd)

Dr. & Mrs. William F. Moroney
Mrs. Jean Morris
Mr. & Ms. Jeff Morrison
Mr. & Mrs. Bob Morrison
Mr. & Mrs. Charles N. Moser
Ms. Frances I. Mounier
Mr. Brian Mueller
Mr. & Mrs. Mark Mueller
Dr. & Mrs. Steve D. Mueller
Mr. & Mrs. Michael A. Muhl
Mr. Samuel Mullins
Mrs. Mykel Munoz

Mr. Walter E. Murch
Mr. Mark Murdock
Mr. Mark Murlin
Mrs. Jane Murphy
Mrs. Linda Murray
Mr. & Mrs. Harold Mushenheim
Mr. Corey Myers
Ms. Karen I. Myers
Ms. Leilani L. Myers
Deacon & Mrs. Philip B. Myers

Mr. Thomas N. & Dr. Kathleen L. Wittberg
Mr. & Mrs. John Nauseef
Ms. Heather Navarre
Mrs. Heather D. Navarre
Ms. Mary Neary
Ms. Mary A. Nelson
Mr. & Mrs. Richard E. Nemec
Mr. & Mrs. John J. Nerlinger
Mr. & Mrs. Peter J. Neroni
Ms. Monica Nesbitt
Ms. Erin Nestor
Ms. Barbara L. Neyer
Mr. Robert V. Nguyen



Mr. Ryan Nichols
Mr. & Ms. William Nickell
Mr. Robert Nicolls
Mr. & Mrs. Mark Niederkohr
Mr. Robert N. Niehoff
Mr. & Mrs. Philip E. Nielson
Mr. Glen Niemeier
Dr. Paul Nitz
Mr. & Mrs. Tim S. Nolan
Mr. & Mrs. Daniel Nolting
Ms. Janet Noss
Mrs. Karen Novak
Mr. & Mrs. Dan Novigrod

Mr. & Mrs. Jerome Nowak
Mr. & Mrs. Andrew T. Nuss
Mr. & Mrs. Ray E. Oakes
Mr. & Mrs. Robert E. Obach
Mr. & Mrs. Roger J. Obergefell
Mr. Robert Obermeyer
Deacon & Mrs. Ralph F. O'Brien
Mrs. Lynn O'Brien
Mr. & Mrs. J. Michael O'Brien
Mr. & Mrs. Kevin R. O'Brien
Mr. Daniel V. O'Callaghan
Mr. & Mrs. Tim N. O'Connell
Mr. Rodney E. Oda
Dr. & Mrs. Robert D. O'Donnell



Ndayisaba Ramadhan (at far left) was born in Burundi but fled that country with his family when he was 2 years old because the country had broken out in a violent civil war. From Burundi, they fled to Congo and then Tanzania where they spent the next 14 years in a refugee camp with more than 40,000 people. They were welcomed to Dayton by our Refugee Resettlement team in 2008. You can hear their story by visiting cssmv.org/sentimental-journey.

Mr. & Mrs. Joseph O'Hara
Mr. Hernan Olivas
Mr. & Mrs. Michael Olivier
Mr. John O'Neill
Mr. Robert Oppenheim
Mrs. & Mr. Gail Oppenheimer
Ms. Carolyn Oppy
Mr. Luis A. Ortiz
Mr. & Mrs. Daniel J. Osterfeld
Mr. John Ouska
Mr. & Mrs. Matthew Overholser
Ms. Katie Overton
Mrs. Antoinette Paas
Mr. & Mrs. Jaime Pacheco

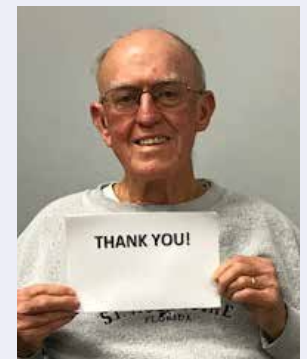
Mrs. Diane Palcic
Ms. Barbara J. Palmer
Mr. & Mrs. Jerry L. Palmer
Mr. Gregory M. Paquette
Mr. & Mrs. Michael M. Parks
Mr. & Mrs. William T. Paton, Jr.
Mrs. Maria Patterson
Mrs. & Mr. Ann Paul
Mr. & Mrs. Donald T. Paul
Mrs. Alisa Pauley
Mrs. & Mr. Michelle E. Paulus
Ms. Christina M. Pavlak
Mr. & Mrs. James O. Payne
Dr. Robert Peach

Mrs. Trina M. Pearson
Mrs. Beverly A. Pendergast
Dr. & Mrs. Robert P. Penno
Mr. & Mrs. Eric Penrod
Mrs. Grace Pera & Mr. Andy Sheets
Mr. & Mrs. Dennis Percy
Mr. Dennis J. Percy & Mrs. Michelle D. Maladen-Percy
Mr. & Mrs. Anthony J. Perfilio
Mr. & Mrs. Doug Perkins
Mr. Daniel J. Peters
Mr. Michael F. Petkus
Ms. Anne M. Petratis

Ms. Linda L. Petric
Mr. Clovis L. Petrin, Jr.
Mr. Brian Pfeiffer
Ms. Julia Pfeil
Mr. Gregory J. Phillippp
Mr. Logan Phillips
Mrs. & Mrs. Terry R. Phillips
Mr. & Mrs. Donald Phlipot
Mr. & Mrs. Paul Picker
Mrs. Elaine M. Pickrel
Mr. & Mrs. Angelo Pietrantonio
Mrs. Christy Piskiewicz
Mr. Clay W. Pittman
Mrs. Linda Pitzer

Mr. & Mrs. Jeffrey Plate
Mr. & Mrs. Mark A. Platt
Mr. Ronald R. Pleiman
Mrs. Denise M. Pleska & Mrs. Leah M. Werner
Mr. Gregory Pluehrs
Mr. & Mrs. Michael Poelking
Mr. Michael J. Poelking
Dr. Roberta L. Pohlman
Ms. Mary E. Popp
Mr. & Mrs. Vince P. Popp
Mr. John E. Porter
Mr. Michael J. Porter
Mr. & Mrs. Robert E. Portune

Mr. & Mrs. Tom Porubcansky
Mr. & Mrs. Frank B. Pospisil, Jr.
Ms. Neta Potts
Ms. Mary Powers
Mrs. Viola Powers
Mr. & Mrs. James M. Powers
Mr. Kevin Predieri
Mrs. Rita I. Prichard
Mr. & Mrs. Dan Prindle
Mr. James E. Pritchard & Mrs. Paula J. Klosterman-Pritchard
Mr. Matthew Purpus
Mr. & Mrs. Virgil G. Puthoff
Ms. Amy Quarrick



The Be Hope program only covers the business exploration stage but is already having a big impact. Five refugees referred from CSSMV made up the first class to complete the program. A second group will start the 10-week curriculum in April and a third group in the fall.

“Dayton organizations that support new business have no experience with foreign-born entrepreneurs,” said Molly Brunk of the Be Hope Immigration Center. “The infrastructure to help these people succeed is often not in place and the language barrier alone can be overwhelming. One of our goals is to make sure they get the literacy skills they need to move forward because they already have the vision and the drive.”

Originally from Chad, Ali Adourmharoun joined the Entrepreneurship and Leadership Project to explore the steps he would need to take to start his own restaurant or grocery.

“I wanted to learn more about becoming a successful business owner,” said Adourmharoun. “I know too many refugees who drive to Cincinnati or Columbus to get foods from their countries, and we need to have them here in Dayton.”

RISING STAR AWARD:



Alexis



Ali



Jean Pierre



Louise



Sifa

The First Graduates of the Be Hope Immigration Center's Refugee Entrepreneurship & Leadership Program

Being the “first” at any new endeavor can be both exciting and frightening. Five refugees recently stepped up to the challenge of exploring their dreams of having their own businesses. Ali Adourmharoun, Jean Pierre Birikunzira, Alexis Serugo, Sifa Umotoni, and Louise Mpinganzima were among a larger group who were referred to Be Hope by CSSMV's refugee employment team, but they were ultimately the ones selected because they demonstrated a willingness to commit to the program. The 13-week program, which included two weeks of job shadowing, proved to be a real confidence booster for these students, who are now positioned to start figuring out their next steps toward entrepreneurship. Beyond working on their English language skills and budgeting to save money for their business startups, these rising stars are already looking ahead to the day when they can open their own retail or service-based businesses. We have no doubt that in the coming years, they will make strides in building better lives for themselves and for others in the community.

Contributors up to \$999 (cont'd)

Ms. Laurie L. Quill
Dr. & Mrs. Timothy P. Quinn
Dr. & Mrs. Richard C. Quinttus
Ms. Mary P. Rahilly
Mr. Sam Raisch
Mr. & Mrs. Thomas E. Rambasek
Mr. & Mrs. Michael P. Rarick
Mr. & Mrs. Wladimir Rastrigin
Mr. & Mrs. James Raterman
Mr. & Mrs. Franklin Ratermann
Mrs. Pam Rath
Mr. & Mrs. Philip A. Rathweg, Jr.

Mr. & Mrs. Andrew Raucci, Jr.
Mrs. Nancy Rauch
Mr. & Mrs. Roger J. Rawe
Mr. David W. Rawers
Mr. Quinn Ray
Mr. & Ms. Scott Reeve
Ms. Denise Rehg
Ms. Charlotte A. Rehmert
Mrs. Rose Reichert
Ms. Mary L. Reid
Mr. Josef Reif
Mr. Joseph Reif

Ms. Karen Reigelsperger
Mrs. Susanne Reiling
Mr. & Mrs. Walter Reiling
Mr. & Mrs. Jerry W. Reinstatler
Mr. & Mrs. Paul Reiss
Mr. & Mrs. Thomas L. Reitz
Mrs. Lisa Renaud
Mr. Mike Renk
Mr. Ronald R. Resch
Mr. & Mrs. Donald Rethman
Ms. Betsy B. Reynolds

Mr. Jonathan Rhodes & Mrs. Joy Kincaid
Mr. & Mrs. Michael J. Rice
Mr. & Mrs. Gerald J. Richardson
Mr. & Mrs. Bill Riddle
Mrs. Katherine Riddle
Ms. Amy Riegel
Mr. & Mrs. Tony Riegel
Mr. Lewis Riley
Mr. & Mrs. John Risko
Mr. Joseph Ritzel & Mrs. Melissa Nordstrom

Mrs. & Mr. Alaina Rizvi
Mrs. Lila J. Roberts
Mr. & Mrs. Thomas Robillard
Ms. Roberta Robinson
Lt. Col. & Mrs. Samuel A. Robinson
Mr. & Mrs. Ronald Rockafellow
Mr. & Mrs. Charles J. Roedersheimer
Mr. & Mrs. Leroy Rogero, Jr.
Mr. & Mrs. Larry A. Roll
Mr. & Mrs. Joe Roman
Mr. Richard Ronzetti



Mr. John C. Rosenbaum
Mr. & Mrs. Nicholas F. Rosenkranz
Mr. William Ross
Mr. Thomas & Dr. Lisa Rossman
Mr. & Mrs. Donald L. Roudebush
Mr. & Mrs. Thomas A. Rouse
Mr. & Mrs. Richard Rowland
Mr. Mark W. Royce
Mr. & Mrs. Matthew Rubio
Mr. Joseph L. & Capt. Judith A. Rudolph
Dr. & Mrs. Thomas W. Rueth

200

ADULT REFUGEES RECEIVED
EMPLOYMENT-BASED SERVICES TO
ASSIST THEM IN THEIR EFFORTS TO
BECOME SELF-SUFFICIENT, CONTRIBUTING
MEMBERS OF OUR COMMUNITY.

WE PROVIDED RECEPTION AND
PLACEMENT SERVICES TO

28 NEWLY-ARRIVING FAMILIES/
CASES THAT INCLUDED

63 TOTAL INDIVIDUALS.



After his family arrived in Dayton as refugees, Ndayisaba Ramadhan attended Belmont High School while initially struggling to learn English. After successfully graduating and also becoming a U.S. citizen, he took criminal justice classes at Sinclair Community College and then went on to the Dayton Police Academy. Now, he serves his community as Officer Ramadhan.

Mr. & Mrs. Patrick M. Ruetschle
Mrs. Maureen Ruff
Mr. & Mrs. Richard Ruffolo
Dr. & Mrs. William K. Rundell
Mr. Cody Rupp
Mr. & Mrs. Cornelius P. Rush
Mr. & Mrs. Daniel J. Russ
Mr. Nathan Russell
Mr. & Mrs. Richard A. Russell
Mr. & Mrs. Thomas E. Russell
Mr. Michael F. Ryan
Mr. & Mrs. Vincent P. Ryan

Mr. & Mrs. Edwin L. Ryan, Jr.
Mr. & Mrs. S. James Ryckman, Jr.
Mr. & Mrs. Thomas L. Sableski
Mr. Howard H. Sachs, Jr.
Ms. Mary Sacksteder
Mrs. Laurie M. Sadler
Ms. Mary Saler
Mr. & Mrs. James R. Saluke
Mr. Kevin Samblanet
Mr. & Mrs. Jeffrey A. Sanders
Ms. Ellen F. Sanderson
Mr. & Mrs. Hector F. Santiago



Mr. & Mrs. Jay Sargeant
Mr. & Mrs. Tom Scarpelli
Mrs. Colleen Scarpino
Ms. Laura Schaaf
Mr. & Mrs. James D. Schade
Mr. John L. Schaefer
Mr. & Mrs. William Schaff
Mr. & Mrs. Steven M. Scheid
Dr. & Mrs. Joseph Schenk
Mr. Robert C. Scherger
Mr. & Mrs. Stephen Scherrer
Mr. & Mrs. George C. Scheu, Jr.
Ms. Tara J. Scheufler

Mr. & Mrs. William J. Schindler, Jr.
Mr. & Mrs. James M. Schlarb
Mrs. Lynne Schlater
Mr. & Mrs. Kenneth H. Schlater
Mr. David Schlea
Ms. & Mr. Jenniffer H. Schlegel
Mr. George F. Schlotterer
Dr. Elaine Schmidt
Mr. Miles Schmidt
Mrs. Sarah Schmidt
Mr. & Mrs. Mark J. Schmitmeyer
Mr. Robert Schmitt
Mr. & Mrs. John D. Schmitt

Mrs. Marsha Schneider
Mr. Michael N. Schneider
Mr. & Mrs. Carolus A. Schneider
Mr. & Mrs. Robert J. Schneider
Mr. Matthew Schnipke
Mr. & Mrs. David D. Schoeff
Mr. & Mrs. Jim Schoen
Mr. & Mrs. James R. Schudrowitz
Mrs. Sue Schuetz
Ms. Abigail Schultz
Mr. & Mrs. Robert Schultz
Mr. & Mrs. Ralph C. Schulze

pregnancy & parenting support

Since joining the Dayton and Montgomery County Maternal and Infant Vitality Task Force, CSSMV has refocused our work with expectant mothers to address the racial disparity issues that plague our region and to minimize risks for the unborn child.

The number of infants who die before their first birthday in Montgomery County is alarmingly high, especially for African American babies. The mortality rate for white babies is 7.1 per 1,000 births, but almost twice that high (13.1 per 1,000) for Black babies.

Low birth weight is the number one cause of premature birth, which in turn is the leading cause of infant deaths. This is particularly true for Black babies. Black mothers are statistically less likely to have a support system and more likely to be impacted by prolonged stress, poor nutrition, lower income, and pre-existing health challenges.

In the past year, we provided resources, direct case management, and support for young mothers-to-be through our Community Health Navigator Program. Navigators walk alongside young women to provide support and education throughout pregnancy. They educate the expectant mother on the necessity of good nutrition to ensure proper development in the womb, and the importance of connecting with a physician for regular monitoring.

“While the racial disparity can be attributed to various things, it becomes very important to provide a link between the community and the family,” said Donna O’Neill, manager of Pregnancy and Parenting Services. “Our Navigators build relationships with young mothers and walk with them as they set goals for their own health and the health of their babies.”

Once a baby is born, the Navigator shares valuable information about healthy practices for safe sleep, the benefits of breastfeeding, and the expectations for child development during the first year. The Navigator also promotes regular infant wellness visits and vaccinations, as well as providing support for mothers who might experience postpartum depression or complications.

Another specialized program, Teen Parents Learn, is focused on young parents who may not be prepared for the responsibilities of caring for a child. Many have dropped out of school because of the pregnancy and have few skills for finding employment. We partner with Mound Street Academy, an alternative school in the Dayton Public Schools system, which provides a second chance for young people who have dropped out of school to return and earn a diploma through career exploration and a work-based curriculum.

What they say about us...



Jim Grimsley

PRINCIPAL, MOUND STREET ACADEMY

We have had the Teen Parents Learn Program at Mound Street as part of our enrichment programming since the 2017-2018 school year. In that time, we have had a number of students who are parents, both male and female, who have participated in the program. While the program provides great information and access to resources, it is the relationships established between the students and the program facilitators that are most important. For our students, it goes back to the old saying, ‘They don’t care what you know until they know you care.’

Contributors up to \$999 (cont'd)

Mr. & Mrs. David L. Schumann
Mr. & Mrs. Herbert Schutte
Ms. Elizabeth J. Schwartz
Mr. & Mrs. Vincent M. Schwartz
Mr. & Mrs. Daniel Schweickart
Mr. Frank Schweisthal & Mrs. Mary Gitzinger
Ms. Elaine Schweller-Snyder
Mr. Mark W. Schwieterman
Mr. & Mrs. Larry J. Schwinnen
Ms. Kay Scott
Mr. & Mrs. Terry L. Seabold



Mrs. Mary Seals
Mr. & Mrs. John Sederstrand
Mrs. Dawn Sedillo
Mr. & Mrs. Thomas A. Sedlock
Mr. Thomas E. Seifert
Dr. Jim R. Seiler & Dr. Marie R. Seiler
Mr. William Seiter
Mr. & Mrs. Gregory Senkiw
Mrs. Mila I. Serve
Ms. Kathleen Shanahan
Ms. Diane T. Shannon
Ms. Diane T. Shannon

Mrs. Peggy Sharp
Mrs. Catherine Shay
Reverend Thomas M. Shearer
Mr. & Mrs. Mark L. Shearer
Mr. & Mrs. Terrence Sheehan
Mr. Andy Sheets
Mr. & Mrs. John C. Sheidler
Mr. William Shepherd
Mr. & Mrs. Mark Shimp
Mr. & Mrs. Mark A. Shinkle
Mr. & Mrs. Thomas M. Shivers
Mr. & Mrs. Max C. Shook

Mr. Kegan Sickles
Mr. & Mrs. Ned J. Sielschott
Dr. & Mrs. Ned J. Sifferlen
Mr. Robert Sills
Mr. & Mrs. Brian Silverberg
Mr. Eric Silverberg
Ms. Nimfa Simpson
Mr. & Mrs. Mike Sims
Ms. Christine A. Sitko
Mr. & Mrs. John Skarzynski
Ms. Stephanie Skelley
Mr. William Skudlarek
Mrs. Linda Skuns

Mr. & Mrs. David Slagle
Mr. John D. Sliemers
Mr. & Mrs. James C. Sliemers
Mr. Brent A. Smith
Mr. Craig Smith
Dr. & Mrs. G. Richard J. Smith
Ms. Janet S. Smith
Mr. JB Smith
Ms. Karen Smith
Ms. Kristyn Smith
Mrs. Mary Ann Smith
Mr. Steven R. Smith
Mr. & Mrs. Lawrence V. Smith

Mr. & Mrs. Richard C. Smith
Ms. Kimberly Snowden
Mr. Jerry W. Snyder
Mr. & Mrs. Jeffrey F. Solarek
Mr. Brian Sommers
Mr. William Sorensen
Mr. Paul Spaeth & Mrs. Diane Luteran
Ms. Teresa Spanel
Mr. & Mrs. Joseph C. Spanel
Mr. Benjamin K. Sparrow
Mr. & Mrs. Michael A. Spaulding
Mrs. Dori Spaulding



Alexia Jackson joined our Mothers Empowered program in 2017, when she was pregnant with her son, E.J. Today, this devoted mother is raising a healthy, happy child and building a bright future for them both.

Fear of the virus, virtual learning, job change or loss, and isolation from friends and family caused extra stress for many families in 2020. Our staff networked and collaborated with other agencies that focus on family stability and child safety to continue reaching out to families in need. In Sidney, Family Life Specialist Navigator Michelle Dilts-Gibson worked with the Shelby County Court System to identify families in need of parenting support.

“Due to the COVID effect on employment, mental health, and available resources, much of the support we offered to families was focused on community resource education,” said Dilts-Gibson. “An agency-wide online form was developed which provided families a mechanism to request support and services. We also helped connect families to direct assistance programs such as food and utility assistance, mental health supports, and consumer protection services.”

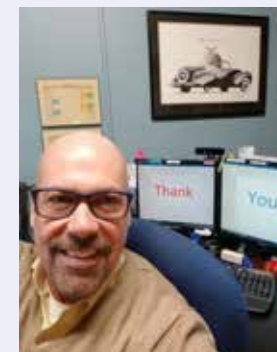
Mrs. Cindy Speras
Mr. & Mrs. Sean Sperkowski
Mrs. Linda Spielberg
Dr. & Mrs. Eric Spina
Mr. & Ms. Shaun Spivey
Mr. & Mrs. Gary L. Spivey
Mrs. Elaine Springer
Mr. & Mrs. Stephen M. Springer
Col. & Mrs. Danny G. Sprouse
Mrs. Jean Sroufe
Ms. Kathleen M. Stachowski
Ms. Cindy S. Stafford

Mr. Joseph Staley
Mr. Nick Stamas
Mr. Steve Stamas
Mr. Conley Stanley
Mr. & Mrs. Thomas R. Stanton
Ms. Regina Starrett
Mr. & Mrs. Matthew D. Staton
Mrs. Mary Ann Steinbruner
Mr. & Mrs. Thomas I. Stephens
Mr. & Mrs. Stephen F. Stieritz
Mr. Richard Stiffler
Mr. Robert Stirling
Mr. & Mrs. Matt Stokely

Mr. Bradley R. Stolfa
Mr. Mark Stone
Mr. & Mrs. Mike Stoner
Mr. & Mrs. Dale B. Stork
Mr. Robert Stoughton
Mrs. Mary J. Strathearn
Ms. Mary Strathern
Ms. Carol A. Straubing
Mr. Bob Stricker
Mrs. Bobbie Strobhar
Mrs. Ashley Strong
Mr. & Mrs. Donald † Stueve
Mr. & Mrs. Kurt J. Stueve
Mr. & Mrs. Grant Stumpf

Mr. & Mrs. Bruce Subler
Dr. Thomas A. Sudkamp
Mr. David Sullivan & Mrs. Crystal Caruana Sullivan
Ms. Christine L. Summers
Ms. Christine L. Summers
Mr. & Mrs. Frank V. Surico
Mr. & Mrs. Robert Sussman
Mr. Michael J. Suttman
Mr. & Mrs. Michael J. Suttman
Mr. & Mrs. John Sweeterman
Mr. Nicholas P. Sylvain
Dr. Edward P. Syron

Mrs. Maria Syvertsen
Mrs. & Mrs. Charles Szabo
Mr. John Taffany
Mr. & Mrs. John W. Tant
Mrs. Kristine Tarpey
Ms. Nancy Tarvin
Ms. Judy A. Taylor
Mrs. Catherine Tebben
Mrs. Rebecca Teets
Mr. & Mrs. John Teserovitch
Mr. & Mrs. Bill Thayer
Mr. Daniel Thomas
Ms. Meg Thomas



Mr. & Mrs. Chad M. Thomas
Mr. & Mrs. John Thompson
Mr. Peter Thompson
Mr. William M. Thornton
Mr. & Mrs. Lawrence J. Tieman
Mr. Steve W. Timmer
Mr. & Mrs. Ron Timmons
Mrs. Colleen Tincu
Sister Dennis Tisler
Mr. & Mrs. Steven Titus
Mr. Christopher D. Tobe



Our staff provides support to moms and dads through pregnancy and childbirth, and helps them learn skills for effective parenting.

OUR FAMILY LIFE SPECIALIST
NAVIGATOR IN OUR SIDNEY
OFFICE BEGAN PROVIDING INDIVIDUAL
PARENTING EDUCATION AND SUPPORT IN
APRIL OF 2020 - AFTER THE PANDEMIC
BEGAN - AND WAS ABLE TO PROVIDE

292

HOURS OF CASE MANAGEMENT.

OUR TEEN PARENTS LEARN
PROGRAM SERVED

39

CLIENTS LAST YEAR, HELPING THEM
WORK TOWARD GETTING THEIR HIGH
SCHOOL DIPLOMAS WHILE PARENTING.

IN MONTGOMERY COUNTY, COMMUNITY
HEALTH NAVIGATORS CONNECTED WITH

1,650 WOMEN THROUGH

55 OUTREACH
EVENTS IN 2020.

OUR DAYTON PARENTING
TEAM SERVED

107

HOME VISITING CLIENTS LAST YEAR.

Contributors up to \$999 (cont'd)

Dr. Russell H. Tobias
Mr. Robert Toia
Mrs. Marcelle Toma
Mr. & Mrs. Richard H. Topp
Dr. & Mrs. Terence P.
Torbeck
Mr. & Mrs. John Toschlog
Mr. & Mrs. Louis Tracy
Mr. George Tremoulis
Mr. & Mrs. Brian Trentman
Mr. & Mrs. Mike Trentman
Mr. James Treon

Mr. Steven Trevenen
Mr. & Mrs. David Trombley
Mr. Dan Turner
Ms. Mary Lu Twill
Ms. Michelle L. Tyre
Mr. & Mrs. William G. Uhl, Sr.
Mr. Paul M. Ulrich
Mr. & Mrs. Joseph A. Untener
Dr. Maria D. Urban
Mrs. Cherie L. Vallo
Ms. Cherie L. Vallo
Mr. Benjamin J. Van De Weghe

Mr. & Mrs. Paul A. Van Marter
Mr. Brett Vanderman
Mr. & Mrs. Kevin Vangsness
Mr. Douglas M. Ventura
Dr. Ronald J. Versic
Mr. & Ms. Matthew Veryser
Mr. & Mrs. Mark L. Vest
Mrs. Anna Vislosky
Mr. & Mrs. Charles R. Voisard
Mr. & Mrs. Dale P. Voisard
Mr. Ronald S. Volkerding
Mr. & Mrs. Gregory L.
Vonderheide

Mr. & Mrs. Gerald E. Vorholt
Mr. Gregory Waddell
Mr. & Mrs. Joseph F. Wade
Mr. & Mrs. Thomas J. Wagner
Mr. & Mrs. Anthony J. Wahl
Mr. & Mrs. Daniel Wallace
Ms. Barbara J. Wallbrown
Mr. & Mrs. Martin L. Walling
Mrs. Martha Walsh
Deacon & Mrs. James W.
Walworth, Sr.
Mr. Phillip H. Wampler

Mr. Austin Wardall
Mrs. Almeda Waters
Mrs. Eileen Waters
Mrs. Jeanne Waters
Mr. & Mrs. Mike Wathen
Ms. Christina Watts
Mr. & Mrs. Gary D. Weaver
Dr. & Mrs. Paul Weber
Mr. & Mrs. Kevin Weckesser
Mr. Thomas J. Weckesser
Mr. & Mrs. Tom & Peggy J.
Weckesser

Mr. & Mrs. James R. Weckesser
Mr. & Mrs. Jerome J. Weisbecker
Mr. Andrew Weisner
Mr. Mark Weiss
Mrs. Kathy Welfare
Mrs. Kathy S. Weller
Mr. & Mrs. Tony Wendeln
Ms. Florence M. Wenning
Mr. & Mrs. Stephen Wenstrup
Ms. Pamela Werner
Mr. & Mrs. Donald Wesley
Mr. & Mrs. Robert A.
Westerkamp, Jr.

senior services



he commitment to helping seniors has been a part of the agency for much of our history. In 2017, CSSMV was named a Single-Entry Point for Ohio Benefits and Long Term Supports, enabling us to field calls from individuals seeking available options for elderly family members and linking those individuals to services.

Senior Services has grown to include a variety of programs. "Our visibility in the communities we serve continues to increase," said Kathy Sell, Northern Counties Office Director. "People have come to rely on us when they are looking for services for their elder loved ones and do not know where to turn. Our care managers are very dedicated, and when 2020 brought extra challenges, they really stepped up."

PASSPORT

When CSSMV was selected to pilot case management services for rural counties in the State of Ohio PASSPORT program in 1984, Senior Services became one of our largest programs.

PASSPORT is a Medicaid waiver designed to help seniors 60 and over age in place by providing home-based services. Care managers in the CSSMV Northern Counties office handle about 1,100 seniors a month on the program, contracting services from a long list of providers.

The pandemic greatly curtailed the required home visits in 2020, forcing care managers to keep in touch with clients by phone. Even assessments of potential clients had to be done by phone, a challenging task because assessors rely on their senses to determine level of care needs. Observing an older person and making judgments about their ability to see, hear, and understand instructions is an important part of assessment.

"The pandemic changed how we reached out to our clients," said Julia Pottenger, Care Manager. "It's difficult not seeing their faces and homes to really gauge how they are doing and what their environmental needs are. I know that they miss our visits as much as we miss visiting with them."

Fortunately, contracted services like the delivery of meals and medical supplies have continued without interruption.

CSSMV works with Area Agency on Aging PSA-2 to administer PASSPORT in six rural counties north and west of Dayton – Miami, Preble, Champaign, Logan, Darke and Shelby. People who do not meet level of care or financial requirements for PASSPORT can be placed on ComCare, another government program, or Shelby Senior, a program in Shelby County funded by the United Way.

What they say about us...



Penny Wolff

COMMUNITY VOLUNTEER
LIFE ESSENTIALS ADVISORY
COMMITTEE

I have served on the Greater Dayton Volunteer Lawyer Project Board which contracts with Life Essentials to establish legal guardianships for indigent

persons that the Probate Court declares incompetent. I have also been part of both the CSSMV Board and the Life Essentials Advisory Council. When I heard that Life Essentials was merging with CSSMV, I was so pleased. I think Life Essentials fits seamlessly with the CSSMV mission. This is such a valuable program which provides quality, humane assistance to deserving seniors. CSSMV's strategic plan to expand the program throughout the region is a welcome step towards helping more people in need. I am so proud to be associated with two outstanding organizations that are now combined to double effectiveness.

Ms. Karen Westgerdes
Mr. David Westwood
Ms. Julie Westwood
Mr. & Mrs. Michael Whalen
Mr. Tom Whalen
Mr. & Mrs. J. Thomas Wheeler
Mrs. Evelyn A. Whilding
Mrs. Andrea J. White
Mrs. & Mr. Betty White
The Honorable & Mrs. John White
Mr. & Mrs. Mark White
Mr. & Mrs. Carl V. Whitener
Ms. & Mr. Mary Whiting

Ms. Joanne M. Wible
Ms. Beth Wick
Mr. & Mrs. Richard H. Wick
Mrs. Mary T. Widner
Mr. & Mrs. John Wiesman
Mr. & Mrs. Daniel S. Wigton
Mr. & Mrs. Michael J. Wilhelm
Mr. & Mrs. Jerome H. Will, Sr.
Mr. Michael Williams
Mr. Peter J. Williams
Mr. Shane Williams
Dr. & Mrs. Thomas P. Williams
Mr. & Mrs. William Williams, III
Ms. Joyce Willis

Mr. Dave Wilson
Mrs. Linda Wilson
Mr. & Mrs. Robert M. Wilson
Mr. Rich Winans
Mr. & Mrs. Ed P. Winkofsky
Mr. Troy Winner
Mr. & Mrs. Joseph Wise
Mrs. Kristin Wisniewski
Mr. & Mrs. George Wiss
Mr. & Mrs. Douglas L. Wissman
Mr. & Mrs. Anthony Witt
Mr. Debbie Witt
Ms. Lisa J. Witt
Mr. L. Joseph Wittenauer

Mr. & Mrs. Joe E. Wittmann
Mr. & Mrs. John J. Wittmann
Mr. & Mrs. Philip Wittmer
Mr. & Mrs. Joseph E. Woerner
Mr. James Woeste
Ms. Mary P. Wohlslagel
Mr. & Mrs. Thomas M. Wolfe
The Honorable & Mrs. William H. Wolff, Jr.
Mr. & Mrs. Dennis Wolters
Ms. Kaitlyn Wood
Mr. & Mrs. Ronald L. Wood
Mr. & Mrs. Gary L. Woodall
Mr. Jason Woodard

Ms. Sara E. Woodhull
Mr. Richard T. Woodie
Mr. Paul R. Woodie, Jr.
Mrs. Jane E. Woods
Mrs. Ann Wourms
Mr. & Mrs. Bertrand P. Wray
Mr. Howie Wright
Mr. & Mrs. Wesley L. Wright
Mr. & Mrs. George Wymer
Mr. & Mrs. William M. Yahle
Mr. Mark Yandrick
Ms. Berta Yenney
Ms. Sandra Yocum

Ms. Gail Yost
Mr. & Mrs. David R. Younkin
Mr. Gerald Yurek
Ms. Sharon Yurkowski
Mr. & Mrs. Dan Zaenglein
Mr. & Mrs. John A. Zaidain
Mr. & Mrs. Joseph A. Zehenny
Mr. Marc Zehnder
Dr. & Mrs. Charles L. Zeller
Mr. & Mrs. Adam J. Zengel
Mr. & Mrs. George E. Zengel
Mrs. Deanna Zikias

COMMUNITY LEADERSHIP AWARD:



Greater Dayton Volunteer Lawyers Project

The Volunteer Lawyers Project provides opportunities for attorneys to perform pro bono civil legal services to benefit persons with limited financial resources. For the Life Essentials Guardianship program, a contract with VLP means

that a staff member going into a courtroom for a guardianship hearing can rely on having legal counsel with them to make the process run as smoothly as possible. Even after Guardianship of Person has been awarded, issues can arise that call for legal representation on behalf of our client. VLP's role as a conduit to connect attorneys to pro bono clients is truly a win-win for both parties. Life Essentials Manager Rosalie Makridis notes that attorneys who work with us also come away with a better understanding of the many facets involved in guardianship, and become better-equipped to advise their other clients.

Although not making home visits, care managers did travel throughout the six-county service area to deliver PPE kits to make sure that our seniors had masks, hand sanitizer and other essentials to keep them safe. Along with the delivery, a quick porch visit or a wave through a window helped clients know that we were still there for them.

Contracting for home health services became more challenging in 2020 because of a shortage of aides. What had been a growing problem only intensified because of the pandemic. Many capable nurses and aides stopped working in the home health profession because of low compensation and fear of the virus. Clients who could benefit from a personal care aide visit several times a week might only get one visit because of lack of personnel.

Our Quality Assurance team regularly monitors providers to make sure that the services meet strict standards of safety and quality.

Senior Outreach

Senior Outreach Services that include visiting and respite care are done by volunteers both in Dayton and the Northern Counties.

"We have had to do phone visits because of the pandemic and it just didn't feel like enough," said Teresa Sevor, Senior Outreach Program Manager. "We did stop at homes to deliver PPE like masks and hand sanitizer. It wasn't the same as a visit but at least they knew someone cared about their safety. Then at Christmas-time, we dropped off a lot of gifts like little trees, hats, kitchen towels, soaps, and cookies."

In nicer weather, porch visits were popular. Periodic wellness checks have also continued when necessary. Isolation can be so damaging for older adults and any kind of connection helps.

"Some of our people couldn't get out to get groceries so we delivered food boxes to those in need," said Sevor. "We have kept in contact with each client so that no one fell through the cracks."

Partnering with CSSMV's Neighbors Helping Neighbors program, Senior Outreach also provided utility assistance to seniors in need. "We had a call from Adult Protection Services about a woman who had been without electricity for four months," said Sevor. "Partnerships and the ability to do cross-programming have helped us serve more people in need."

Contributors up to \$999 (cont'd)

Mr. & Mrs. Donald P. Zimmer
Mr. & Mrs. Paul E. Zimmer
Mr. & Mrs. Stephen C. Zimmer
Ms. Rebecca J. Zimmerman
Ms. Rhonda M. Zink
Mr. & Mrs. Ronald Zlotnik
Ms. Della M. Zona
Mr. & Mrs. Marion T. Zwolski



CONTRIBUTORS UP TO \$999

ORGANIZATIONS

ABWA Polaris Chapter
Alpha Kappa Alpha
Amazon Smile Foundation
Bergman Seed and Service, LLC
Beyer Plumbing
Bonbright Distributors
Bruns Animal Clinic, Ltd.
CareSource Management Group Co.
Carey Electric Company
Carroll Catholic High School

Catholic Social Services
Centerville High School
Christ Child Society of Dayton
Church of the Good Shepherd
Community Foundations, Inc
Delta Xi Sorority Beta Chapter
Disabled American Veterans - Dayton Chapter 9
Frontstream
GE Foundation
GE United Way Campaign
Grace United Methodist Church
H & R Block
Heren Foundation U.S.A., Inc.

Holy Angels School
Holy Trinity Catholic Church
IBM Employee Services Center
Kare Excavating, Inc
Kendall Hunt Publishing Company
Knapke Poultry Farm, LLC
Knights of Columbus - Council 12912
Knights of Columbus #14882
Knights of Columbus Council #14995
Kroger Community Rewards
Kroger Rewards
Ladies Ancient Order of Hibernians
Lady Sodality at St. Joseph Catholic Church

Lunne Marketing Group
Marianist Community
Marianist Novitiate
Morgan Family Foundation
Muslim Sisters of Dayton
NAASC- Dayton Chapter
Network for Good
Paper Systems, Inc.
Penbrooke Garden Club
Pfizer Foundation Matching Gifts Program
Project Read
Prosperity Promotions
Puzzle Plus

Rahn Dental Group, Inc.
RDA Group Architects, LLC
St. Albert the Great School
St. Francis of deSales
St. Henry Catholic Church
St. Luke Catholic Church
St. Paul Catholic Church
Temple Israel
The Blackbaud Giving Fund
The Bok Family Partnership
The Neighborhood Nest
The Northridge Group Charitable Fund
The Springfield Foundation

The fact that one client did not have a phone sparked an idea, so the Senior Outreach Program has recently started a pen-pal program. Since hearing loss and lack of virtual options or knowledge can only intensify isolation, it makes sense to explore as many options as possible. “It will be just another way for people to know they are not alone,” said Sevor. “They will know that someone cares.”

Life Essentials

In April of 2020, CSSMV merged with Life Essentials, a small Dayton non-profit providing both guardianship services and CHUMS, an interaction group for seniors with mental illness.

Staff and volunteers for Life Essentials act as guardians for wards who are not capable of making life decisions and have no family to speak for them. “It is the responsibility of a guardian to ensure that the ward’s needs are met,” said Rosalie Makridis, Life Essentials Program Manager. “It may be in a skilled nursing facility, in the community, in a group home or hospital, wherever they live. The role of the guardian is that of a surrogate decision-maker, advocate, and ‘watchdog’ to keep the ward free from neglect, dependency, and exploitation.”

The guardianship role is sometimes filled by an attorney, but Life Essentials can provide a more personal contact and ensure that needs are being met 24/7, 365 days a year. Guardians are appointed by the Probate Court. Life Essentials is usually responsible for about 200 wards in Montgomery and Greene Counties.



Care Manager Mary Lee (at left) pays a visit to a client receiving long-term senior support services. The goal is to give seniors the resources they need to maintain their independence and safely “age in place.”

United Way of Alabama
United Way of Allegheny
United Way of Central Ohio
United Way of Miami County
United Way Suncoast
University of Dayton
University of Dayton -
Marianists Religious
University of Dayton
Athletics
Yellow Spring Community
Food Pantry

GIFTS IN KIND INDIVIDUALS

Mr. & Mrs. Frank H. Barnett
Mrs. Rachel Braker
Mr. Stephen Cain
Mrs. Amy Clark
Mr. Joseph Craig & Mrs.
Mary E. Reid
Mrs. Marique Cruz
Mr. & Mrs. Nicholas L. D'amico
Mr. & Mrs. Massimo De Marchis
Mr. & Mrs. David B. Freimuth
Mr. David Geers
Mrs. Cara Heffernen

Mrs. Margaret Krapf
Mrs. Melody Marciniak
Mrs. Amy McCoppin
Ms. Margaret Mitchell
Mr. & Mrs. Matthew Overholser
Mrs. Christy Piskiewicz
Mr. Gregory Pluehrs
Mr. & Mrs. Dennis Schroll
Dr. Giacomo Flora & Mrs.
Nicoletta Serenata
Mrs. Cindy Speras
Lt. Col. & Mrs. Jim Sprance
Mr. & Mrs. Daniel Sushereba
Ms. Meg Thomas

ORGANIZATIONS

ABWA Polaris Chapter
Alpha Kappa Alpha
Archbishop Alter Catholic
High School
Big Sky Bread Co.
Brigid's Path
Butler Heating & Air Conditioning
Carroll Catholic High School
Catholic Social Services
Cavu Group
Chaminade Julianne Catholic
High School
Church of the Incarnation
David's United Church of Christ

The Foodbank, Inc.
GFS - Gordon Food Service, Inc.
H & R Block
Heidelberg Distributing Co.
Holy Angels School
Holy Trinity Catholic Church
Lady Sodality at St. Joseph
Catholic Church
Latter Day Saints - Feed Ohio
Humanitarian
Muslim Sisters of Dayton
NAASC-Dayton Chapter
Our Lady of Grace Catholic
Church

Project Read
Rahn Dental Group, Inc.
St. Albert the Great Catholic Parish
St. Albert the Great School
St. Charles Borromeo Catholic Church
St. Francis of Assisi Catholic Church
St. Henry Catholic Church
St. Paul Catholic Church
St. Vincent de Paul Administration
Office
University of Dayton
University of Dayton Athletics
Yellow Spring Community
Food Pantry



“Even the most vulnerable among us have a right to be treated with dignity and respect,” said Makridis. “Every individual should have food, medical care, mental health treatment, and personal care. But if you do not have a voice, those needs are often not met. If the individual is fortunate enough to be appointed a Life Essentials guardian, the outcome changes.”

The services provided by Life Essentials are so valuable to the community that we hope to expand their reach into the northern counties. “The addition of Life Essentials has given us another dimension with our Senior Services,” said Kathy Sell, Northern Counties Director. “Rosalie and her team are very dedicated to this work. It will take time to develop relationships with the courts and train volunteers, but we can easily see the benefits of expansion of this program throughout the region.”

Amber Steiner, who has worked as a Guardianship Coordinator for Life Essentials for the last three years, said, “To be given the opportunity to walk into a stranger’s life and be established as their advocate and decision-maker is an incredible honor and privilege.”

GUARDIANSHIP OF

218

INDIVIDUALS WAS
PROVIDED BY LIFE
ESSENTIALS STAFF.

WE MANAGED AN
AVERAGE OF

1,186

SENIOR CARE
COORDINATION CASES
EACH MONTH.

OUR SENIOR VISITING
& CAREGIVER RESPIRE
TEAMS SERVED

60

FAMILIES.

IN 2020 WE CONDUCTED

2,585

ASSESSMENTS FOR
LONG-TERM SUPPORT
SERVICES FOR SENIORS.

GIFTS IN HONOR OF:

Margaret Begley
Robin Begley
Andrew & Teresa Beiring
Alex Bertty
Howard Boose, III
Andria Chiodo
Mildren S. Clay
Charles & Kerrie Cross
Karen L. Davis
Kay & David Dempsey
Regina Dixon

Phil & Louisa Dreety
Vivan A. Finch
Judith & R. Peter Finke
Mary Gearhardt
Carl Gerstung
Donald & Janet Grieshop
Bill & Lorayne Hyppernmeyer
Mary Kunesch
Jack & Sheryl Lehehan
Tom Lewandowski
Deacon Mike Mahoney
Clay & Mary Mathile
Mike & Elizabeth Montgomery

Sandra Mussoni
Aiden Myers
Nick & Allison Reh
Gary & Karen Reid
Tim & Laura Roesch
Joseph Scarpelli
Maurine & Jack Scott
Sharon Silberberg
Hellen Sills
Laura Thimons
Dennis Trentman
Jean Marie Vianney
Musangwa
Dorothy L. Ward

Kathy Welfare
Bruce Weller
Fr. Chris Worland
First Responders/ Care
Givers
Mary, Mother of God
Our parents who gave us a
lifetime of Catholic
Education
Priests and nuns
St. Albert families
The Scarpelli family
Those working in this time
of crisis
TW Advisors’ clients

GIFTS IN MEMORY OF:

June R. Adam
Kerry A. Allswede
Florence Apicella
Josephine & Dominic
Apicella
Christine Awson
Marian Basista
John Bennet
Linus & Marie Bertke
Clarence Bittner
Nanette Bowling

Fr. David Brinkmoeller
Tom Broerman
Kay Wilson Campanile
Linda & Bobby Caspar
Pat Ceder
Laurence Cerny
Barry M. Clark
Mildred Clay
Nick G. Crnkovich
Dolores and family Cron
Amanda M. Crosthwaite
Donald L. Crosthwaite, Sr.
John R. Crotty

Vera A. Cunningham
Lawrence L. Curk
Tom Danis
Thomas Charles DeBanto
Robert L. Diguardi
Roberto DiSalvo
Rinaldo DiSalvo, Jr.
William Ditzel
Judith Dodge
Mary Duckro
Jean M. Dugan
Robert Eyink
R. Peter Finke
Vito Fiore

Carol Fishbach
Joan C. Foely
Patrick J. Foley
Jean Fox
David Galehouse
Mary Lou Garner
Ruth V. Gates
Samuel J. Gentile
Theresa George
Richard K. Grieshop
Deacon Ralph M. Gutman
Maura A. Hamilton
William C. Hansen
John & Marilyn Hart



Congratulations to Catholic Social Services of the Miami Valley

100 Years of Service

On behalf of all of us at Catholic Charities USA, I wish to extend our deep gratitude to Laura Roesch and the Staff and Board for your exemplary service to people in need throughout the Miami Valley. Your impact on addressing hunger, behavioral health issues, infant mortality, domestic violence, care for seniors, and many other critical issues facing vulnerable people testify to your commitment to live out the Gospel parable of the Good Samaritan in these most challenging times.

I am particularly grateful to Laura Roesch for her service on the Board of Directors of Catholic Charities USA. Her leadership and wisdom have made a national impact of the ministry of Catholic Charities across our country.

We join you in celebration and gratitude for 100 years of ministry to so many vulnerable people. Thank you for being a powerful instrument of hope and compassion across the Miami Valley.

With our prayers and warm wishes,

Sister Donna Markham OP, PhD
President & CEO
Catholic Charities USA



Since CSSMV CEO Laura Roesch was elected to serve a three-year term on the Catholic Charities USA Board of Trustees in 2018, she has worked to have an impact at the national level, as well as here in the Miami Valley. Pictured here, (third from right) Laura joined other Catholic Charities leaders meeting at the USDA to advocate for rural communities during CCUSA Hill Day.

Mary Hart
Shelly Heim
Ann Henry
Irma Hocker
Quentin & Susan Honnert
Marilyn Horton
Arthur C. House
Micheal Hughes
Richard D. Johnson
Aphrodite Kanistros
Beth Ann Kepler
Elizabeth Kisk
Zoe Lane

John Latva
Thomas J. Laufersweiler
Richard & Anna Leibold
John Leiker
Helen Kupski Leppla
Eleanor Littman
Carl Lombard
John Macilwaine
Linda Majka
Czeslaw & Martha Makiewicz
Martha A. & Vincent J. Massucci
Frank McBride

Dale Menke
Grace Miller
William Monahan
James "Jim" Monroe
Carl Moorman
Robert & Barbara Murray
Margaret Murrin
Sara Myers
Sr. Mary Naughton, SSJ
Joan Niquette
Lt. Col. James Nordmeyer
Stacy O'Connor
Carmela Pandolfi

Archbishop Daniel Pilarczyk
Anne J. Porter
Wanda Pospisil
Judy Ralph
Vicky Ramsey
Bob Remm
Suzanne Richardson
Berma & William Riley
Mildred & Fred Rost
Josemaria Guadalupe Rubio
Pat Rupp
Jennifer Hart Schaffer
Polly Scherger

Glenn P. Schimpf
John Schwab
Ann Alig Shimek
Joan F. Slater
Danette Smith
Andrew Sparks
Eric Sprance
Anna L. Starrett
Marcie A. Stonerock
Richard Strathearn
Donad J. Trentman
Paul M. Wagner
Ron Waite

Cecelia Walling
Pat Wampler
L. Waters, Jr.
Frieda M. Watts
Joseph & Margery Watts
Catherine Weaver
Hyla Weiskind
Bruce Weller
Robert Whalen
Agnes Wheeler
Robert E. Whelan, Jr.
Carl Whitener
Richard Wible

Marie & Frank Widner
Lee Wiedeke
William & Mary Jo Wittenauer
VOLUNTEERS
Sahar Abouchahine-Allan
Cyndi Adams
Deborah Adler-Codeluppi
Carol Ahlers
Piankhi Amen Ra
Brian Anderson
Trey Archer
Margaret Archie

Cassandra Armstrong
Jody Armstrong
Adam Armstrong
Amparo Arnold
Edward Arnold
Laura Barnes
Sr. Carol Bauer†
Ann Becker
Robin Begley
Christian Bermick
Krista Bertke
Leah (Bertke) Valez
Sheryl Betcher

servant leadership for our community

The phrase “servant leadership” was first used in an essay by Robert K. Greenleaf who said, “The servant-leader is servant first... It begins with the natural feeling that one wants to serve, to serve first. Then conscious choice brings one to aspire to lead.”

At Catholic Social Services of the Miami Valley, we are blessed to have numerous servant leaders among our staff, but on a larger scale we believe that over the course of 99 years our organization itself has come to fulfill the role of a servant leader within our community.

In 1921, CSSMV got its start as a branch of the Bureau of Catholic Charities and Social Services of Hamilton County. The branch

was established in response to extreme poverty that was endangering the health and safety of a large Catholic immigrant population in Dayton, and the number of Dayton area children who had been orphaned by the 1918 flu epidemic.

Our areas of focus have, of course, taken on new dimensions as we’ve built on our core strengths to address more of the challenges facing our neighbors. As the years have passed and our agency has grown in both scope and professionalism, we’ve adapted to the changing needs of our community, but never lost the fundamental aspiration to provide help and hope in a meaningful way. But we also discovered that to

effect real change, we could not focus only on acts of service; we would need to step forward as a leader, to advocate for those we serve and engage in meaningful dialogue and planning to address issues from a community perspective.

Leadership has meant stepping forward and pivoting when necessary, to take on new challenges like long-term tornado recovery and our community health outreach initiative to reach pregnant and parenting women. Both of these programs were launched in response to clear community needs in recent years.

Because we have built our reputation as a leader in

providing services that are professional, effective, and respectful of our clients, we’ve earned a seat at the table as our community seeks solutions to problems including homelessness, infant mortality, domestic violence, and food insecurity. We engage and encourage; we both share and gain insights; and we advocate for those whose voices might not otherwise be heard.

We are grateful that after 99 years we are still here to serve. And we are inspired by the opportunity to continue bringing about positive changes, today and in the years to come.

Be leaders whenever it behooves you to be. Leaders of thought, leaders of action, leaders of joy, leaders of hope, leaders of the construction of a better world.

POPE FRANCIS



Our Pregnancy & Parenting Support team has found creative ways to continue serving clients throughout the pandemic.

Volunteers (cont'd)

Joan Binzer	Gai Bowler Cannon	Todd Dammeyer	Beverly Fanz	James Ghory, Jr.	Margaret Hawkins	Elizabeth Jacoby	Mary Lacher	Stephanie McChesney
Betty Blue	Michael Van Cannon	Keith Davis	Youssef Farhat	Janis Gimbrone	Ted Hecht	Patty James	Barbara Lain	Megan McDonald
David Bohardt	Mose Cannon, Jr.	Mary Kay Democko	Matt Farrell	Colleen R. Gong	Brian Heitkamp	Dana Johnson	Brittany Lancaster	Ron McDonald
Jeff Bohrer	Raphael Carranza	Garry Demus	Rachel Feltner	Emily Goubeaux	Mark Henestofel	Kathleen Kammer	Sandra Lauferweiler	Amy McEntee
Barbara Boose	Brett Chmiel	Eric Deutsch	Susan Ferguson	Catherine Grady	Robert Herider	Sharon Kerber	Jacqueline Lawless	Michael McFadden
Howard Boose	Junghyeon Cho	Nick Ditzel	Roger Ferry	Brian Gravunder	Bob Hickey	Mia Kerivan-O'Malley	Kate Lehner	Marianne McFall
Olivia Brintlinger-Conn	Gary Codeluppi	Molly Dowd	Vivian Finch-Courts	Molly Gravunder	Stephen Hoendorf	Daniel Klco	Leo Lehner	Brandon McLemore
Cassandra Brooks	Howard Cook	Kathryn Downing	Samantha Fledderjohann	Hayley Green	Louis Homan	Rev. Doug Klinsing	Linda Lopez	La'Dashia McNichols
William Brunner	Trudy Cordero	John Dunlap	Eileen Flynn	Don Grieshop	Cherita Howard	Steve Kohls	Victor Lopez-Lopez	Brian Meyer
Jim Budde	Kerry Corthell	Ronald Eckerle	Evie Freimuth	Richard Haas	Irene Howard	Sue Koverman	Caitlin Loughlin	Loraine Mitter
Madeline Calhoun	Alexxa Crosby	Janet Edwards	Mary Funke	Rick Hall	James Hunter	Lucy Kramer	Pamela Lubbers	Anna Monnett
George Calko	Joanna Cross	Scott Edwards	David Garrett	Stephen Hall	Marvin Ingram	Daniel Kraus	Ahmad Mack	Thomas Monnig
Shelia Calko	Laurie Cornett Cross	Sue Elsner	Mary Gearhardt	Craig Ham	Emily Ivey	Lauren Kroger	Danny Mangelsdorf	Teresa Moses
		Beth Esposito	David Geers	Breanna Hamilton	Diane Jacoby	Kevin Krucki	Michael McCann	Domina Mukourukaka

our staff

FRED ROGERS – BETTER KNOWN

SIMPLY AS “MR. ROGERS” –

FAMOUSLY SHARED A PIECE OF

ADVICE FROM HIS MOTHER:

“LOOK FOR THE
HELPERS. YOU CAN
ALWAYS FIND PEOPLE
WHO ARE HELPING.”

With a staff of more than 100 employees across four office locations, Catholic Social Services of the Miami Valley benefits from the diversity of our team. If there's one thing we all have in common, though, it's a desire to be one of those helpers!

Here are some things you probably didn't know about #TeamCSSMV...

- *Collectively, our team has 801 total years of service with our agency. The longest-serving single member of our staff is Shelia Wright-Davis, who has been with us for an incredible 41 years.*
- *More than 50 members of our staff have earned professional licensure as a Registered Nurse (RN), Licensed Social Worker (LSW), Licensed Professional Counselor (LPC), Licensed Professional Clinical Counselor (LPCC), or Licensed Independent Social Worker (LISW).*
- *CSSMV staff members also focus on helping others in their spare time. In a survey of our staff, 57% of respondents reported that they had volunteered their time with area non-profits, schools, churches, and other organizations in 2020. And 13% of survey respondents said that they had served on a non-profit board in 2020.*

Opportunities to join our team can be found on our website, at cssmv.org/about/job-career-opportunities.

EXCELLENCE IN IMPACT AWARD:



Teresa Sevor

Teresa has spent most of her 26 years at Catholic Social Services with the Senior Services PASSPORT Program as a care manager and assessor. Two years ago, she transitioned to become Program Manager for Senior

Services in Dayton. With the addition of Life Essentials to the agency, Teresa has been the glue keeping all Senior Services in Sidney and Dayton working together. In the words of Kathy Sell, Northern Counties Director, “If my family needed support or an assessment of an older family member, I would want Teresa by my side. She is kind, gentle, and understanding. She has gone above and beyond, especially throughout the pandemic, to visit our seniors and make sure anyone in need received food, utility assistance or support.” Teresa exemplifies the true spirit of the work of Catholic Social Services.

Elizabeth Murray
Megan Murray
Hannah Myers
Karen Myers
Gentile Nabirori
Jessica Nelsen
Kathy Nichols
Mary Jane O'Hara
Tony Ortiz
Larissa O'Shea
Megan Passon
Tilyn Patrick
Lauren Peltier

Ryan Peltier
Tim Pepper
Dennis Percy
Linda Petric
Thomas Phillips
Sr. Linda Pleiman
Alan Poplinski
Robert Portune
Cara Powers
Rachel Prindle
Nancy Raley
John Riazzi
Thomas Rice

David Richard
Matthew Richard
David Richey
Amy Riegel
Doug Rindler
Brad Roediger
Adriane Rogers
Gene Romie
Rachel Rosen
Darlene Routhier
Barb Rowland
Kathy Rupp
Patti Rupp-Hunt

Molly Russell
Nona Rutledge
Jessica Saunders
Beth Savage
Matt Scarr
Jamie Schade
Archbishop Dennis M. Schnurr
CJ Schoeff
David Schoeff
Nancy Schroll
Matt Sciarretti
Peggy Seboldt

Fr. Tom Shearer
Norm Shearer
Elena Shepherd
Geunwoo Shim
Dianne Sielschott
Tom Silverii
Donna Simmons
Carolyn Smith
Edward M. Smith
Sori Song
William Sorensen
Teresa Spanel

Eli Sperry
Andrea Stamas
Kathleen Stechschulte
Ileana Stone
David Stonebraker
Irene Stonebraker
Joseph Stork
Ross Szlag
Julie Taylor
David Taylor
Jennifer Tellez
Shannon Tessmer

Kathy Theodore
Phil Theodore
Laura Thimons
Sylvia Tillar
Taylor Trimble
Leonard Turner
Cathy Underwood
Richard Valentine
Clare Wade
Karen Wampler
Jenny Weber
Jim Weckesser

Kathy Welfare
Christene Wells
Karen Wendeln
Michael Whalen
Beth Wick
Mary Kay Wick
Tashyra Wilson
Kurt Wissman
Christopher Wittmann
Penny Wolff
Natalie Woodson
Kathleen Zaidain

Every effort has been made to include all 2020 donors and volunteers in these listings; we apologize if any omissions have been made.

financial summary



Mike Lehner

There are countless ways to describe the unprecedented events of 2020.

FOR THE FIRST TIME IN NEARLY 90 YEARS,

Catholic Social Services of the Miami Valley was unable to host an in-person annual meeting. The 25th Annual Jazz Party, the Celebration of Caring in the Northern Counties, and the Shine Dayton Celebration were all forced to cancel. From March on, volunteers were limited and guests were restricted in all our buildings.

Despite all that, support for CSSMV reached record heights in 2020. Thanks to creativity and passion from volunteers and staff, we were able to share stories of our impact in ways we've never been able to do before with our Sentimental Journey video series. We learned to host virtual events, hand-made more than 1,000 rosaries, made more than 700 front porch deliveries, and even took supporters on a live virtual tour of the Vatican.

In the end, we surpassed budgeted goals for the Annual Fund and events, increased membership in the 1921 Society, saw the realization of several Good Shepherd Legacy Society gifts, and engaged a broader community of supporters.

We pride ourselves in being good stewards of your support, and as we now begin our Centennial Celebration in 2021 we look forward to continuing to strengthen the financial resources we provide to accomplish our mission.

Mike Lehner

Director of Marketing and Development

2020 Financial Statement

REVENUE

71%	Government Funding	\$16,172,038
24%	Contributions	\$5,439,069
2%	Program Fees/ Other	\$390,313
2%	One Faith One Hope One Love Campaign	\$347,334
1%	Catholic Ministries Appeal	\$288,654
1%	United Way	\$226,724

TOTAL REVENUE **\$22,864,131**

EXPENSES

68%	PASSPORT/Assisted Living Waiver/Care Coordination/Senior Outreach	\$13,974,082
9%	Mission Services (Food Pantry & FSS)	\$1,906,433
5%	Refugee Services	\$1,033,602
4%	Management and General	\$872,464
2%	Development and Public Relations	\$511,274
2%	Pregnancy & Parenting Services (Dayton)	\$498,618
2%	Northern Counties	\$402,036
2%	Life Essentials Guardianship	\$343,369
1%	Long Term Tornado Recovery	\$279,628
1%	Professional Counseling (Dayton)	\$244,812
1%	Mobility Management	\$241,224
1%	Erma's House Supervised Visitation	\$139,169
1%	Services to the Elderly (Dayton)	\$132,270

TOTAL EXPENSES **\$20,578,981**

Non-Operating Costs \$251,898

TOTAL EXPENSES and LOSSES **\$20,830,879**

Change in Net Assets* \$2,033,252

*\$1,592,808 of this amount reflects funds designated for future long-term capital projects. The numbers presented in this report are unaudited. The official audited 2020 financial report will be available upon request after June 30, 2021.

fundraising in a pandemic



The Opus Est Committee and our development team shared stories from eight of our programs and miraculously raised enough support to offset the potential losses of not being able to run the Jazz Party, Celebration of Caring and Shine Dayton events combined.



Volunteers and staff made more than 700 home deliveries across eight counties to share our gratitude with volunteers and supporters of the agency who we would not be able to see in 2020.



The Pat Rupp Memorial Golf Tournament was the only in-person event we were able to hold in 2020, and we had a record crowd of 176 participants.



The annual meeting, which has been held every year since 1932, was held virtually soon after the pandemic started, and to keep things light hearted, staff embraced TV broadcaster dress codes.

2020 board of directors



IT HAS BEEN A TREMENDOUS HONOR to serve as the Chair of the Board of Directors at Catholic Social Services of the Miami Valley for these past two years. When I reflect on everything that our organization, our region and indeed our world have been through in the past two years, I can not help but feel abundant pride in the staff, volunteers, and supporters of this amazing agency.

I hope you take time this year to celebrate with us as we mark the historic milestone of 100 years of service. Surviving for that long is one thing, but to continually grow and evolve the way CSSMV has is a testament to the amazing

people who have been involved with the organization. The staff and Board of Directors have created a culture which is always asking, “How can we do more? How can we apply the lessons we’ve learned in new and innovative ways to maximize impact?” Because of this, I am more excited for the future of this agency than I am inspired by its past.

In these brief two years I have witnessed the speed at which CSSMV can respond and how quickly the staff can develop into subject matter experts. When 15 tornados struck the region on Memorial Day 2019, CSSMV had zero disaster recovery experience. Two years later, our staff have closed more than 2,000 cases and serve as the leaders of the region’s Long-term Tornado Recovery case management team. In 2020, when Life Essentials was looking for a merger partner to help further develop its guardianship services, CSSMV saw a vastly under-resourced need in our community, and we knew that we could help it flourish. When a global pandemic began, CSSMV’s vigilant standards across all programs enabled us to adjust to COVID-19 safety protocols swiftly and nimbly. The agency has a remarkable capacity to see each emerging challenge as an opportunity to improve as an organization and, more importantly, to improve our community.

The next century of service is certain to bring new challenges – ones we cannot possibly yet imagine – but to which we will be ready to respond. I am most grateful and humbled to have played a role in leading CSSMV during these past two historic years, and I hope you will join me in finding new ways to support the mission in the future.

Cara W. Powers

Cara Powers
2019-2021 Board Chair



Jody Armstrong



Sister Carol Bauer †



Beth Esposito



Jim Ghory



Donald L. Grieshop



Stephen Hall



Marvin Ingram



Ron McDonald



Tony Ortiz



Timothy Pepper



Dennis Percy



Sr. Linda Pleiman



Rachel Prindle



David Richard



Matt Scarr



CJ Schoeff



Norm Shearer



Fr. Tom Shearer



Donna Simmons

Sister Carol Bauer served multiple terms on the CSSMV Board of Directors beginning in 1983, and held officer positions as President and Vice-President, as well as Chair of the Strategic Planning, Development, and Community & Agency Committees.

† Deceased

from archbishop schnurr

Dear Friends,

This has certainly been an unusual and challenging year. As we look back, we recognize that many of our experiences in 2020 were colored by the impact of the COVID-19 pandemic. For most of the year, we had to find creative ways to safely engage with our parish communities, our friends and relatives, our work, and even our volunteer activities. For some people, these adjustments were very stressful. For others, they were catastrophic – making it even more difficult to cope with day-to-day challenges that may have long preceded the pandemic.

For 99 years, Catholic Social Services of the Miami Valley has followed Christ's call to love our neighbor, demonstrating an unwavering commitment to caring for those who face challenges both great and small. In 2020, CSSMV embraced the opportunity to continue its mission of service in the face of new obstacles.

These services – feeding the hungry, counseling the woeful, welcoming the stranger, protecting the sanctity of life, offering a hand up – are truly the work of Christ, work that shows His presence in the world. This agency reaches out to those who are the most vulnerable among us, offering them both help and hope.

Through the course of 2021, we will be blessed to celebrate both the bicentennial of the Archdiocese of Cincinnati and the centennial of Catholic Social Services of the Miami Valley. As our state and nation continue taking cautious steps toward regaining a sense of normal, we thank our Lord for the opportunity to reflect on the impact and legacy of these remarkable histories.

May God bless us all as we move forward as one family of God into our next hundred years.

Sincerely yours in Christ,
Most Reverend Dennis M. Schnurr
Archbishop of Cincinnati





922 West Riverview Avenue
Dayton, Ohio 45402

SERVICE LOCATIONS

Eckerle Administration Center 922 W. Riverview Avenue Dayton, Ohio 937.223.7217	Life Essentials Office 40 S. Perry Street, Suite 130 Dayton, Ohio 937.586.0545
Center for Families 1046 Brown Street Dayton, Ohio 937.223.7217	Northern Counties Office 100 S. Main Avenue, Suite 101 Sidney, Ohio 937.498.4593 or 833.289.0227

Follow us on Facebook, Twitter
and Instagram @CSSMV

Catholic Social Services of the Miami Valley
is accredited or licensed by:

Better Business Bureau of Dayton and Miami Valley
Council on Accreditation (COA)
Certified Ohio Outpatient Mental Health Facility
Ohio Department of Medicaid

CSSMV is affiliated with:

Area Agency on Aging, PSA-2
Catholic Charities USA
Darke County United Way
Miami Valley Long Term Recovery Operations Group
Montgomery County Human Services
Ohio Department of Aging
Ohio Department of Job and Family Services
Shelby County United Way
Tri-County Board of Recovery and Mental Health Services
United Way of Greater Dayton Area
United Way of Auglaize County
U.S. Conference of Catholic Bishops

CSSMV is an agency of:

The Archdiocese of Cincinnati

Non-profit
Organization

U.S. Postage

PAID

Dayton, OH
Permit No. 1156

2021 EVENT SCHEDULE

SATURDAY, SEPTEMBER 25

CSSMV's 100th Anniversary Celebration

We invite you to join us for our centennial celebration, with a full day of music, food, and fun! This free event will have something to offer for the entire family, so be sure to mark your calendar and stay tuned for more details, coming soon!

MONDAY, JULY 19

Pat Rupp Memorial Golf Tournament

SATURDAY, AUGUST 21

Celebration of Caring

FRIDAY, NOVEMBER 19

The 2021 Jazz Party: Together Again



For more information and event registration, visit cssmv.org/events or call 937.223.7217