Connecting the Generations We Serve

2018 COMMUNITY IMPACT REPORT

Catholic Social Services of the Miami Valley
Our Core Values…

**Faith**
Allow God's love and teachings to inspire our work.

**Service**
Seek to meet individual and family needs through professional practice and advocacy.

**Charity**
Encourage others to put faith into action through sharing their time, talent and treasure.

Our Mission…
Catholic Social Services of the Miami Valley strengthens individuals and families through actions of faith, service and charity.

Our Vision…
Inspired by God’s love and teachings, Catholic Social Services builds stronger futures for individuals and families of all faiths.

Our Service Area…
Auglaize County, Champaign County, Darke County, Greene County, Logan County, Mercer County, Miami County, Montgomery County, Preble County, Shelby County

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Catholic Social Services of the Miami Valley
A coordinated plan serving the individual needs of both children and adults in a family has the greatest potential for positive impact. This is not a new idea; over the years it has been referred to as holistic family interventions, as multi-generational asset planning, and most recently as a two-generation or “2Gen” approach. Catholic Social Services has been invested in this philosophy for decades. We have seen first-hand that in order to help a family meet short- or long-term goals, it’s critical to address the needs of the entire family.

Life can be challenging for contemporary American families, where one in four U.S. children is growing up in a single-parent family, many headed by women, and where children and parents of color are disproportionately low-income. 2Gen strategies include a commitment to listen to families; to ensure that their perspectives, strengths and assets are woven into the planning process. This commitment honors the dignity of the person, a core tenet of Catholic social teaching.

What does a 2Gen approach look like for our programs? In some cases, it’s pretty clear: The target outcome for our parenting services is a healthy family where the needs of both parents and children are considered in concert. For other programs, the multi-generational context may be less obvious. Through the PASSPORT program, we provide care management to help low-income seniors stay safely at home rather than living in a nursing home. While the senior gets to maintain more independence, his or her adult children can focus more attention on their educational or employment goals – and on their own children.

By honoring and building upon the strengths of families as a whole, we invest in the very institution which is the foundation of our society: the family. It’s an honor and a privilege to be trusted to walk alongside so many families every year.

Laura Roesch, Chief Executive Officer
Catholic Social Services of the Miami Valley
Catholic Social Services of the Miami Valley is committed to strengthening individuals and families by utilizing a two-generation approach to service delivery.

Two-Gen programs explicitly target low-income parents and children from the same family, providing intensive, high quality services for both, leading to family stability and self-sufficiency.

Programs can include:

**For Children**
- Physical and mental health services
- Education services
- Home visiting
- Early childhood education
- Out-of-school programs

**For Parents**
- Education for parenting, literacy and basic educational skills
- Workforce readiness and training for jobs that pay well and offer opportunities for advancement
- Building skills for positive family communications and improved family dynamics

Learn more about 2Gen at https://ascend.aspeninstitute.org
The two-generation approach provides strong connections and coordination between the services for parents and children, making it easier for families to participate and succeed.

The long-range outcomes of a two-generation program are:

- Family stability including family supportive employment and quality family dynamics
- Development of strong academic, social and emotional foundations for the children, enabling them to complete high school and obtain a college degree or post-secondary credential that is a pathway to stable employment and community participation.

...Provided thru the Programs of

Catholic Social Services of the Miami Valley

Poverty Alleviation Services
Supervised Visitation
Pregnancy & Parenting Support
Refugee Resettlement
Professional Counseling
Senior Services
Mobility Management
Early Childhood Education
In our land of plenty, one might think that no family would be poor. But the sad reality is that there is a poverty crisis throughout the country that impacts multiple generations. Locally, economic, health and racial disparities keep many families in the cycle of poverty.

The zip codes served by CSSMV’s Choice Food Pantry have felt the effects of infant mortality, food scarcity, chronic disease, and crime. Lack of a full-service grocery classifies the area as a food desert with limited access to fresh meats, dairy and produce.

In 2018, the pantry served 5,999 families. One senior citizen commented that she lives on a fixed income and the Choice Food Pantry helps her stretch her resources. Before coming to the pantry, she might get fresh produce once or twice a month, but because of unlimited pantry visits for fresh fruits and vegetables, she is now able to eat a healthier balance.

Even in the area’s rural counties where agriculture is strong, one in 10 families is not sure if they have enough food for tonight’s dinner. CSSMV launched FoodSource in 2017 to provide low-income seniors in Darke, Miami and Shelby Counties with a box of staple foods each month.

But alleviating poverty is about more than food. Hunger is just a symptom of the underlying issues of an unstable situation. Even though the unemployment rate is low, many breadwinners cannot make ends meet. CSSMV’s Family Stabilization and Support (FSS) program is designed to address the roots of instability.

FSS supportive services include information and referrals for jobs, housing and healthcare, as well as classes on budgeting, couponing, and financial planning. Case managers can connect families to eligible benefits, literacy tutoring, and utility assistance.

Through the Families Forward Project, an FSS Family Advocate works with families whose children attend Kiser PreK-6 School. There is a high rate of poverty among the families at Kiser, but Families Forward is designed to support academic success that will help break the cycle of intergenerational poverty.

An estimated 1,583,000 people in Ohio — or 14% — live at or below the poverty line.

Hands-on container planting classes help families learn to grow fresh produce at home.

At Right: Food deliveries for the Choice Food Pantry arrive every weekday. It takes a team of staff and volunteers about two hours to unload and stock the new inventory each day.
Through the Families Forward program, Dayton Children’s is working with Catholic Social Services, Kiser PreK-6 Neighborhood School Center, and other community partners to give families the tools and support they need to provide a stable, healthy home environment and better educational outcomes.

A multigenerational approach is essential when seeking to give a child the best possible opportunities for success in life. That’s why we’re all working together as a team, to address the needs of the whole family as well as the whole child.

Partnerships like this are so valuable because they allow us to make sure our organizations are complementing each other’s strengths, not duplicating efforts. This is how we can make a real difference in the communities we serve.

Deborah Feldman
President & Chief Executive Officer
Dayton Children’s Hospital

Poverty Alleviation Service Stats

- 5,999 families (15,847 individuals) served by the Choice Food Pantry
- 1,264 community service referrals provided to pantry clients
- 7,120 pounds of food delivered to rural seniors through FoodSource
- 601 families (1,758 individuals) served with Family Stabilization & Support
- 302 households received utility assistance
- 64 sessions of free community classes offered
- 105 families received Families Forward case management supports
Sometimes parents have unresolved differences that make it impossible to keep the family together. When one parent loses custody, children are left in a state of uncertainty about the broken relationship. They may not be comfortable around the parent who has left the home or they feel like they are to blame for the problems of their parents.

“Maintaining and rebuilding families in a safe and neutral environment is the mission of Erma’s House,” said CSSMV Supervised Visitation Manager Shannon Wahrhaftig. “It is not a permanent solution since we’re only able to work with a family for two years, but a lot of healing can take place in that span of time.”

Named for Erma Bombeck, the beloved humor columnist from Dayton, Erma’s House does both supervised visits for non-custodial parents and supervised exchanges where children are dropped off by one parent and picked up by the other.

No two families have quite the same story, but all come to Erma’s House as families in crisis.

Trained visitation monitors keep a record of the interaction between parent and child.

In operation for 21 years, Erma’s House is considered the “gold standard” in supervised visitation. Run on a shoestring budget by just four staff members and a roster of 20+ volunteers, Erma’s relies greatly on student interns from nearby University of Dayton.

All Erma’s House clients are referred, typically either by the court system or Montgomery County Children Services. Drug use, mental health issues, and incarceration are just a few of the reasons that supervision is required to protect children. Because of the recent opioid crisis, the caseload has increased. Staff and volunteers at Erma’s House are maxed out and the current waiting list is 12 families.

One of the most rewarding parts of being a volunteer is watching the relationship between parent and child grow, even when the weekly time they spend together is short and must be monitored.

Volunteer Cyndi Adams has been with Erma’s House since 2001. “My heart is with the children who don’t have two loving parents at home,” she said. “I feel that in some small way, I can help give them a better childhood.”

Age-appropriate toys and games are available for families at Erma’s House.

Spending time together on a consistent basis helps the child and parent maintain their emotional bond.

Catholic Social Services of the Miami Valley
Erma’s House is valuable to us for a couple of reasons. First, it provides an environment that makes families feel as comfortable as possible, even in a situation that can be awkward – having to be monitored while spending time with your own child. The visitation rooms are very close to a family home-like setting, so the time spent together can be relaxed and positive.

Also, we don’t have the capacity at the county’s Haines Children’s Center for everyone who needs this service, so it’s important to have Erma’s House as a community resource that gives more children the ability to safely spend quality time and maintain a relationship with their nonresidential parent. Erma’s House helps us fill a community need in a way we couldn’t do without this partnership.
How were you parented as a child? What kind of parent do you want to be? These are questions that CSSMV clients are considering as they transition from pregnancy into their role as loving and supportive parents.

“Reinforcing good parenting skills is critical to reversing the cycle of child abuse and neglect,” said Donna O’Neill, CSSMV Pregnancy and Parenting Support Manager. “It is challenging to break family patterns that may have included excessive corporal punishment and a lack of empathy. For some, it is simply that they are young, and in need of additional support. In either case, to serve both children and parents well, nurturing must become a lifestyle.”

Through a grant from the Ohio Children’s Trust Fund, CSSMV is using the Nurturing Skills for Families curriculum with 11 families in Dayton and 11 families in Sidney. The curriculum focuses on parental expectations, empathy toward children’s needs at various age levels, appropriate use of discipline, parent-child roles, and communication and problem solving. The program is facilitated through two or three home visits a month for case management and parent education.

Many clients receiving parenting help started with CSSMV in the Mothers Empowered program. Begun in response to the alarming infant mortality rate in Montgomery County, Mothers Empowered focuses on providing soon-to-be mothers with information on nutrition and healthy lifestyle, and gives prenatal care through Lifestages Midwives. Group sessions can include an at-home component that addresses nurturing parenting in preparation for the birth, along with postnatal visits after the baby’s birth.

Through home visits in the Mothers Empowered, Teen Parents Learn, and Nurturing Skills programs, a CSSMV family life coach supports parenting efforts through education, goal-setting, and regular visits. One ParentLink client is a single, working mother of four children who realized she needed help with listening to her children and controlling her temper. Through ParentLink, she is learning to manage stress, set aside time for self-care, and develop a routine for family time, chores, and homework. She was also able to adjust her work schedule to return to school to obtain a nursing degree, enriching the lives of two generations — herself and her children.

CSSMV’s programs can help young, first-time, or struggling parents successfully make the journey from pregnancy to a healthy birth to effective parenting.

In the Mothers Empowered program, expectant parents participate in group meetings that include medical, educational and emotional support.
Catholic Social Service’s health programs play a vital role in our community by linking mothers and families to needed health care and services. Too many parents in our community do not have the proper support needed to have the best possible outcome for their children.

The conditions in which we live, work and play contribute to the ability of people to live a healthy life. Being able to live in safety, have access to healthy food, and transportation are just some of the factors that need to be addressed. By providing targeted support to at risk families, we can help them connect to services that can make it easier for them to get the help they need.

Terra Williams
Director, Health Promotion
Public Health Dayton & Montgomery County
Imagine fleeing your home because of war or persecution, spending years in a refugee camp and finally being granted passage to a new country, but not speaking the language, or understanding the traffic laws, the money, or the grocery store. This is the challenge faced by refugee families entering the United States every day.

“Refugees now must have a tie in the U.S. like a family member or friend,” said Michael Murphy, CSSMV Refugee Resettlement Manager. “The expectation is that the tie will do all the work, but this is not realistic.”

CSSMV is the entry point for refugees resettling in Dayton. When a new family has been approved to enter the country, staff quickly jump into action coordinating services. The first step is to secure housing; volunteers then set up the home with furniture, bedding, dishes, and food supplies.

Direct service begins when CSSMV staff pick up the family at the airport. To get them acclimated to their new home, they provide a first meal with familiar foods. “Our staff is culturally qualified to work with these families,” said Murphy. “They’re aware of trauma they may have encountered and know that they need wrap-around services for the entire family.”

The first 30 to 90 days are spent enrolling children in school and connecting with community and social services like health care and literary classes. CSSMV and community partners help with acculturation, helping the new family understand Dayton, how to get around, how employment works, how school works, and so on. There is also job training to get adults into the workforce as soon as possible, so the family can become economically self-sufficient. Within four to six months, 96% are employed and on their way to becoming productive citizens of their new country.

Community partners like Miami Valley Career Technology Center, ASPIRE program (ESL), Sugar Creek Packing Co., Dayton Public Schools, Honeywell First Responder Products, and Public Health Dayton & Montgomery County make all this possible.

There are 25.4 million refugees worldwide, over half of whom are under the age of 18.

Source: UNHCR

The vast majority of refugees resettled by CSSMV in 2018 came from Africa, with most from the Democratic Republic of Congo.

A top priority for new arrivals is getting the children enrolled in school as quickly as possible.

The case manager visits the agency's warehouse to gather household supplies for an arriving refugee family.
Two years ago, I attended an immigration rally at Courthouse Square and realized I had a choice — I could stay on the sidelines, or I could find an area where I could meaningfully contribute. A friend told me about Catholic Social Services’ work with refugee resettlement, and I discovered that the agency needs the involvement of many partners — both organizations and individuals — to help these new arrivals become part of our community. Now, I volunteer at CSSMV, meeting with refugees who need legal guidance with things like green card applications, travel documents, and reunification applications. It’s incredibly rewarding to help these individuals and families begin to feel like they are truly welcome here in their new home.
The 1921 Society recognizes individuals and organizations who have made annual leadership gifts of $1,000 or more to Catholic Social Services of the Miami Valley. Those listed here are 1921 Society members for 2018. The 1921 Society was named in honor of the year CSSMV was founded and is meant to recognize the generations of supporters who have helped support the agency’s mission.

**Individuals**

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Mr. & Mrs. James Butler  
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Mr. Bruce A. Jump  
Mr. William F. Keck

CSSMV board member Dave Richard (at right) made the 2018 Shine Dayton Celebration a family affair, bringing his children, Matt and Allison, to the fundraiser for the agency's refugee resettlement program.
In addition to being members of the 1921 Society, David and CJ Schoeff are active volunteers who have each served on CSSMV’s Board of Directors. CJ is also a regular volunteer in the Choice Food Pantry.

Organizations

Anne Soehner Memorial Fund
Archbishop Alter Catholic High School
Archdiocese of Cincinnati
BCVA Law LLC
Beau Townsend Ford
Begley Foundation
Butler Heating & Air Conditioning
C.H. Dean, LLC
Cardinal Pointe Financial Group
Catholic Charities USA
Christ Child Society of Dayton
Church of the Ascension
Combined Federal Campaign
Corner Cupboard Charities Inc.
Darke County United Way
Dayton Catholic Women’s Club
Dayton Children’s Hospital
Dayton Dragons Baseball
Delta Sigma Theta Sorority, Inc.
Fath Properties
Flagel, Huber, Flagel & Co.
The Foodbank, Inc.
The Gosiger Foundation
Harmony Systems & Services
Heidelberg Distributing Co.
Heren Foundation U.S.A., Inc.
Holy Trinity Catholic Church
The Home Depot
Houser Asphalt & Concrete, Inc.
Illinois Tool Works Foundation
Incarcarnation Catholic Church
Incarcarnation School
James Free Jewelers
Knights of Columbus - Council #10215
The Kuntz Foundation
Latter Day Saints - Church of the Ru
Feed Ohio Humanitarian
The Louise Kramer Foundation
Lunne Marketing Group
Manpower of Dayton, Inc.
Marguerite R. Johnston & Rita & John Currell Charitable Fund
Marion’s Piazza
Mathile Family Foundation
Meyer Financial Management
Midmark Corporation
Montgomery County Prosecutor’s Office
Our Lady of Grace
Catholic Church
Our Lady Queen of Peace Parish
Physicians’ Charitable Foundation of the Miami Valley
PQ Systems
Premier Health
PSC Crane & Rigging
Rahn Dental Group, Inc.
Regal Belo Charitable Foundation
Reynolds & Reynolds Associate Foundation
Sandcastle Wahls LLC
SC Ministry Foundation
Scott M&A Corporation
Selection Management Systems
Sell, Hegemann & Zimmerman Co., LPA
Shelby County United Way
Sidney Electric Company
Sisters of the Precious Blood
St. Albert the Great
Catholic Church
The Saint Anthony Cibus Corpus
Domus Foundation Inc.
St. Charles Borromeo
Catholic Church
St. Francis of Assisi
Catholic Church
St. Henry Tile Co., Inc.
St. John the Baptist
Catholic Church
St. Joseph Catholic Church
St. Peter Catholic Church
TelecomPioneers, Ohio Chapter 2
Tour de Gem
United Way of Auglaize County
United Way of Greater Atlanta
United Way of Greater Cincinnati
United Way of Greater Dayton Area
University of Dayton
Vivial

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Ms. Dawn L. Barhorst
Mr. Roger Barhorst
Mr. Jason Barlage
Mr. Thomas J. Barnell
The agency’s annual Volunteer Recognition Dinner in May welcomed more than 100 volunteers and their guests, as well as some of the agency staff who work directly with them. Pictured are volunteers Karen Davis and Sylvia Tillar.
In the words of Gretchen Carey, Director of Lincoln Academy, “Ryhan and Bryant Hoskins are the kind of parents every preschool program hopes for.” The recipients of this year’s Rising Star Award believe strongly in the impact that Lincoln Academy has had on their children. Their oldest child, Brooke, graduated last year and is doing very well in kindergarten at Richard Allen, while Bryant just began his time at Lincoln Academy.

Ryhan, an alumna herself of Lincoln Academy, is a Crisis Support Specialist at the YWCA and is nearing completion of her Bachelor’s degree in Psychology.

Continued on next page
In June, Catholic Social Services hosted Ambassador Tony Hall and Elana Jacob from the Hall Hunger Initiative for a tour of the Choice Food Pantry and a conversation about combating food insecurity.
Alexia Jackson, the winner of CSSMV's 2018 Rising Star Award, has continued working with the agency's parenting staff to build a bright future for herself and her son, E.J.
Contributors of cash gifts up to $999 continued

Mr. & Mrs. John W. Miltenberger
Ms. Nancy Missall
Mr. & Mrs. Robert L. Mitsch
Mr. & Mrs. Thomas S. Mitter
Mr. & Mrs. Henry T. Mohnman
Mr. & Mrs. George B. Molinsky
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Mr. & Mrs. John Nauseef
Mr. & Mrs. John Nauseef
Ms. Heather Navarre
Mr. James Naveau

Offering small class sizes with personalized learning, hands-on activities, and a focus on academic achievement, CSSMV’s Lincoln Academy preschool earned the top-level 5-Star Step Up To Quality rating in 2018.

Agency CEO Laura Roesch and several board and staff members were on hand as CSSMV was recognized as a Finalist for the Better Business Bureau’s 2018 Eclipse Integrity Awards.

Dr. & Mrs. John J. Naveau
Ms. Mary Neary
Mr. & Mrs. Khalid Nelson
Ms. Mary A. Nelson
Ms. Erin Nestor
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Mr. Jeremy Newton
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Mr. & Mrs. Darrin J. Poeppelman
Dr. & Mrs. Kenneth P. Pohl
Mr. & Mrs. Leonard Pohlar
Ms. Pamela Pohlsam
Mr. & Mrs. Paul Porcino
Mr. Michael J. Porter
Mr. & Mrs. Donald Pothast
Mr. Trip Pottinger
Mr. & Mrs. Dan Powers
Mr. William M. Powers, Jr.
Mr. & Ms. Kenneth Prenger
Mr. & Mrs. Earl Prichard
Mrs. Jennifer L. Prinz
Mr. James E. Pritchard & Mrs. Paula J. Kristerman
Dr. & Mrs. Bob Prophater, Jr.
Ms. Deborah Pullos
Ms. Emily Pursel
Mr. & Mrs. Jeremy Queen
Mr. Matthew Quinn

Mr. & Mrs. Joseph Piontek
Mr. Michael Pitts
Mr. & Mrs. Roderick J. Place
Mr. & Mrs. Mark A. Platt
Mr. Michael J. Poekling
Mr. & Mrs. Darrin J. Poeppelman
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Mrs. Jennifer L. Prinz
Mr. James E. Pritchard & Mrs. Paula J. Kristerman
Dr. & Mrs. Bob Prophater, Jr.
Ms. Deborah Pullos
Ms. Emily Pursel
Mr. & Mrs. Jeremy Queen
Mr. Matthew Quinn
Based in Versailles, Ohio in the heart of CSSMV’s Northern Counties region, Midmark and its employees have a long history of supporting CSSMV and an unwavering corporate commitment to service in their community.

This past year, several employees of Midmark have taken on more significant roles with CSSMV to encourage increased engagement throughout the region. Midmark and its leadership hosted two events in the northern counties to encourage support for CSSMV and help the agency increase services in the region. Todd Dammeyer, Director of Guest Services (pictured) also serves on the agency’s Northern Counties Advisory Council.

Continued on next page
When the Dayton Metro Library reopened its newly renovated downtown location in the summer of 2017, Executive Director Tim Kambitsch pledged, “We are committed to education, workforce development and supporting business, nonprofits and personal growth.” In the two years since, they have certainly kept their word. The library has become an important meeting space for CSSMV and its clients. The Parenting, Refugee Resettlement and Family Stabilization & Support programs all utilize the library and its regional branches for specifically designed programs or meeting space. They have also hosted the agency’s VISTA volunteer led “Storytime Around the World” program, which invites children to hear books in a variety of languages from around the world.
Organizations
Alvetro Orthodontics
Amazon Smile Foundation
Anderson Security
Bonbright Distributors
Brethren Retirement Community
Brickler Asset Management, Inc.
Bruns Animal Clinic, Ltd
Carroll Catholic High School
Christ Child Society of Dayton
Church of the Ascension
Church of the Holy Angels
Cirrus Technologies INC
Clark, Schaefer, Hackett & Co.
Clin't Printing, Inc.
College Hill Community
Presbyterian Church
Croatian Fraternal Union 563
Custom Foam Products
David's United Church of Christ
The Dayton Foundation
Dayton Human Relations Council
Dayton School of Medical Massage
Emerson Climate Technologies
Forever Fit 24/7
Fully Alive Yoga
GE United Way Campaign
Ginghamsburg United Methodist
Gudorf Law Group
H.A. Dorsten, Inc.
Heart of Florida United Way
IBM Employee Services Center
Kettering Medical Center
Knights of Columbus Council #1592
The Lang Living Trust
Livin’ The Dream Fund
Marathon Petroleum
Corporation Employees PAC
Marianist Novitiate
Marianist Sisters
Megacity Fire & Security
Merrill Lynch
Morgan Stanley Smith Barney
Network for Good
The Oakwood Schools Foundation
Orthopaedic Institute of Dayton, Inc.
Orthopedic Associates of SW Ohio, Inc.
Perry ProTech
Piqua Catholic Class of 1967
Prosperity Promotions
Quantum LLC
RCL Benziger
Regional Alliance of Italian Americans
Reza’s Roast LLC
Roll’s Auction House
Second National Bank
Sign-ology Inc
Sisters of Charity of Cincinnati
Sisters of Charity of Cincinnati Contnued on next page
Craig

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Contnued on next page

CSSMV’s Northern Counties Office moved to a wonderful new location in the heart of downtown Sidney in late 2018.
Liz Carr has been a dedicated volunteer in the Refugee Resettlement program for several years. Having previously been recognized with the Pam Fenn Award for volunteer commitment, Liz took her support to another level in 2018. By helping to lead a new initiative which required organizing more than 35 additional volunteers to provide direct one-on-one support for refugee families, she was able to positively impact dozens of students and their families in the refugee program. This ambitious and intensive volunteer program would not have been possible without Liz’s leadership and commitment.
Gifts Made in Honor of

Ray & Karen Agnor
Sister Carol Bauer
Meg Begley
Andrew & Theresa Beiring
Helen Bergman
Tracie Boshears
Eric Chandler
Nick Cmlovich
Karen Davis
Betty Jane DeVita
Regina Dixon
Dr. John Downer
Philip & Louisia Dreety
Romy Fadel
Vivan Finch-Courts
Don & Janet Grieshop
Rick Haas
Mary Hallinan
Marilyn Hart
William Lowell Hodge
John Jackson
Paula Julian
Yasmeen Khan
Clay & Mary Mathile
Mike Mathile
Michael W. McCann
Meta Mueller
Linda Petric
Dave & Denise Richard
The Scarpelli Family
Mr. & Mrs. James Schoen
The Spinnato Family
William Stueve
Carolyn Wittmann
William Wooten
Father Chris Worland
Deanna Zikias

Gifts Made in Memory of

Scott Albers
Brad Allen
Mr. & Mrs. Amato
B. Clair Bardo
Victor Bergman
Mildred Bohmer
Erma Bombeck
Alan Braun
Mary Frances Braun
Ed & Ethel Braunlin
Thomas Broerman
Gretchen Burke

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Kay Campanile
Cheryl Case
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Mary Duckro
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Melvin Evenden
Mary Kay Feighery
R. Peter Fink
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Howard Green
James R. Greene, Ill
Joanne Haas-Young
Robert Hadler
William Hansen
Marilyn Hart
Robert Hart
Eugen & David Harvey
Joel Haws
Sandra Hayes
George Hellmund, Sr.
Olive Hemmelgarn
Anneliese Hodge
Al & Bernie Homan
Quentin & Susan Honnert
Connie Horstman Reid
Marilyn Horton
Norman Howell
Fred & Mary Huber
Dorothy Jauch
Michael E Karpik
Mumtaz Khan
Kevin Klein
Barbara Rose Krug
David Laux
G. Edward & Mary Catherine Loges
Barbara Lownden
Linda Majka
James Marcelius
Vincent & Martha Ann Massucci
George McLeFresch
Jean McMahon
Betty Missall
Mark Mitter
Grace O’Malley
Virginia Panfile
William Parks, Jr.
Bob & Betty Ann Perkins
Pat Petrin
Tom Pickrel
Alex Porter
John G Powers
Walter Powers
Dr. Walter A. Reiling, Jr.
Bob Reynolds
Mary Ann Rodriguez
Margery Rose Romer

The 2018 Jazz Party brought together more than 400 people to support CSSMV’s pregnancy and parenting support programs. The event always takes place on the Friday before Thanksgiving.
When a delivery from The Foodbank arrives and CSSMV is short on volunteers to help unload the truck, it becomes an “all hands on deck” situation. #teamcssmv
The 2018 Concert of Caring was a huge success, with three regional musical acts performing at Lehman Catholic High School. The event set new records for both attendance and funds raised for CSMV’s Northern Counties programs.
Talking with a professional counselor can be helpful when a person is experiencing depression or anxiety, having relationship problems, struggling with grief or trauma, or simply dealing with emotional ups and downs.

We all struggle from time to time with personal challenges. But for some, these struggles can cause anxiety, depression, or a feeling of hopelessness. Mental health can affect relationships, jobs, and the ability to function.

Suicide is the 11th leading cause of death for Ohioans and the 2nd leading cause of death for ages 15-34. Yet the social stigma of admitting that a problem exists often keeps suffering individuals from seeking counseling. Moreover, although 44 million American adults have a mental health condition, one in five report that treatment is not covered by their insurance, making getting help cost-prohibitive.

CSSMV’s professional counseling services offer assistance to individuals, families, and children of all ages in Sidney and Dayton. Both locations are certified as Ohio Outpatient Mental Health Facilities. In addition to accepting insurance, CSSMV uses fundraising and United Way dollars to keep costs low.

The Sidney office also offers counseling at satellite sites in Auglaize, Mercer, and Miami Counties. Therapists in the Sidney office have begun working in several school districts in Auglaize and Shelby Counties to provide support for children and teens who are experiencing more issues than school staff has time or expertise to handle.

More teenagers and young adults die from suicide than from cancer, heart disease, AIDS, birth defects, stroke, pneumonia, influenza, and chronic lung disease, combined.

CSSMV provides pregnancy and adoption support counseling that honors the value of human life as consistent with the agency’s mission. Although no longer facilitating adoptions directly, CSSMV provides birth options counseling for expectant mothers who are deciding on the best option for their unborn child, whether that choice is self-parenting, kinship care (parenting by a relative), or adoption.

For families who are fostering or adopting a child, SAFE counseling helps them adjust to raising non-biological children. Since the developmental cycle for an adopted or fostered child can provide challenges, CSSMV helps parents with issues that may arise as children go through different stages of development. Special programs are also available for children with attachment issues and for families with children who have experienced trauma or neglect.

Counseling is available for individuals, couples, and families.
I think we all realize that kids’ support systems have changed over time. Many families and neighborhoods no longer function as they traditionally did in earlier generations. That’s why we’re happy to have Catholic Social Services working with us to provide an additional support here at school in the form of an experienced counselor who can offer confidential counseling for any child who needs it.

Our overall philosophy is to help kids learn coping skills and perseverance so they can face life’s challenges without ever giving up. We serve about 600 kids in pre-K through 12th grade, and we want every one of them to know that there’s an adult they can come to at school to help them work through any problem or crisis.

William M. Reichert
Superintendent
Jackson Center Schools
Growing older while “aging in place” can be challenging. Distance from family members, safety issues, and loneliness force some seniors into nursing homes when it may not be medically necessary.

Children of aging parents face the dilemma of keeping mom and dad independent, not wanting to admit they might need help but yet worrying about their safety. Caught between raising their own children and helping their parents, they enter an exhaustive cycle of feeling guilty for not giving their full attention to either one, affecting three generations in the process. In some cases, the situation skips the middle generation as grandparents raising grandchildren start to need care themselves.

The Senior Outreach program relies on volunteers who are willing to give the gift of time. Volunteers complete an orientation program and spend an hour or more each week offering companionship and support to an isolated senior. Weekly visits can help relieve loneliness, and once a senior accepts a visitor in the home, he or she becomes more open to other supportive services.

CSSMV provides free assessments for individuals over 60. After determining level of care and services needed, CSSMV can enroll a senior living in Champaign, Darke, Logan, Miami, Preble, or Shelby County in PASSPORT, the State of Ohio’s Medicaid Waiver for long-term services and supports. CSSMV’s licensed professional care managers then determine a care plan and contract for needed services. These can include personal care assistance with bathing and dressing, home-delivered meals, emergency response and medical equipment, and minor home modifications like installing grab bars in a bathroom.

“My son works full time and goes to school so he just couldn’t take care of me all the time,” said one PASSPORT client. “He was nervous about strangers coming in, but then he saw how they helped me and took the burden away from him, so now he is great with it.”

CSSMV care managers working in the six-county northern service area have a lot of miles to cover. Thanks to telecommuting technology, many can live and work in the counties where their clients live.

Volunteer Mary Funke (at left) and her husband Jim have developed a warm relationship with senior visiting client Judy Doherty, despite the fact that Judy regularly beats them at Scrabble!
Senior Services Service Stats

- 1,100 senior service coordination cases managed monthly (on average) for individuals over age 60
- About 68% of these cases were in rural areas
- 72 families served through Senior Outreach (Senior Visiting and Caregiver Respite)
- 3,705 volunteer hours served in Senior Outreach

I grew up in Celina and now live in Versailles, and my family’s farm is in Auglaize County. My father passed away recently, and I was grateful for all the support he received from family and friends. But there are many seniors in the area who don’t have that kind of support, and that’s where Catholic Social Services can help fill the gap and provide them with a better quality of life.

I think it’s important for the community to have CSSMV looking out for those who are the most vulnerable – not only providing services, but also keeping an eye on funding and priority changes at the state level that can have a direct impact on our neighbors’ lives.
Large cities may have an abundance of buses and taxicabs, but one of the challenges of living in a more rural area is a lack of mass transit. Simple errands that others take for granted, like traveling to an appointment, can be difficult or near impossible.

In 2016, Catholic Social Services of the Miami Valley launched RideLink, a call center designed to link individuals in Champaign, Darke, Logan, Miami, Preble and Shelby Counties to transportation options that meet their needs and their ability to pay.

CSSMV Mobility Manager Michelle Caserta-Bixler found that securing funding is tied to having updated coordinated transportation plans in each county.

CSSMV has now become the lead agency for updating and implementing coordinated plans in Shelby, Darke, and Champaign Counties. “Since we don’t directly provide transportation, we can be an impartial voice at the table as we bring providers and other stakeholders together,” said Caserta-Bixler.

Under Caserta-Bixler’s guidance, updated coordinated plans for all three counties were approved by ODOT in November 2017 and are now being updated annually. Goals include working with providers to expand services to provide evening and weekend hours, working with employers to identify transportation obstacles for workers, and developing options that cross county lines.

“Even though plans have been updated, the work is ongoing. We continue to gather community input, add more goals, and promote our call center as a link for consumers,” said Caserta-Bixler.

Caserta-Bixler is also involved in training drivers who transport disabled and elderly individuals. She is certified to facilitate Driving With Dignity, a program for helping seniors become self-aware of limitations, and CarFit, a program designed to instruct aging drivers about adjustments they can make to continue driving safely.

CSSMV Mobility Manager Michelle Caserta-Bixler works with area counties to develop their coordinated transportation plans.

At Right: Caserta-Bixler facilitated this CarFit event to help promote continued safe driving and mobility among older drivers.

The need for health care increases as people age, and 21% of Americans over the age of 65 do not drive.
Darke County covers 600 square miles, but has no county-wide transportation options for those who don’t have a vehicle. Even in Greenville, our county seat, the citywide transportation has limited hours. For those in the county’s more rural areas, getting to work, to medical appointments, or even to government offices can present a significant problem.

Fortunately, we’ve begun working with Catholic Social Services’ mobility manager, Michelle Caserta-Bixler, to identify and prioritize the greatest needs, and get access to resources that will help address these challenges. Michelle has done a great job facilitating these efforts, including getting the right people to engage in the process and collecting concrete data that will allow us to apply for transportation funding. We’re definitely on the right track!
Soothing music plays at naptime during an afternoon visit to Lincoln Academy, CSSMV’s five-star rated preschool. In its spacious building on the campus of the Dayton VA, Lincoln Academy has classrooms for each of the preschool levels — 2½, 3 and 4 year olds, and 4 and 5 year olds.

The building’s upper floor is used for school-aged children who come for afterschool care and enrichment. Many are bussed from Dayton Public Schools for the afterschool program. Once the school year ends, an all-day summer program is available.

“We believe that all children should have an equal opportunity for early learning,” said Gretchen Carey, Director of Lincoln Academy. “They need the exposure to learning content and the social and emotional aspect developed in preschool if they’re going to be able to function in the kindergarten classroom and beyond.”

Statistics show that children who have had preschool training do better on kindergarten entrance testing and receive higher grades on the third-grade reading assessment. And a greater percentage of them graduate high school, proving that a good foundation makes a difference.

“We stress reading and vocabulary,” said Carey. “And we encourage parents and grandparents to read to them and with them.”

Lincoln Academy recently opened a Parent Resource Room where parents and guardians can use computers, take parenting enrichment classes, and find tools they can use to work with their children at home.

All this is important to break the cycle of illiteracy and poverty that plagues many families in our community. Parents who attended Lincoln Academy as youngsters are now bringing their own children, showing their belief in the benefits of early learning.

Partner organizations like ODE (Early Childhood Education Grant), MVCDC (Head Start), and Preschool Promise support the work at Lincoln Academy. Teachers can also refer families to CSSMV for wraparound services that include the Choice Food Pantry, Counseling, and Family Stabilization.

Children with early childhood education have 17% higher high school graduation rates than those without.
Early Childhood Education Service Stats

• 167 children served
• 142 living below the poverty line
• 115 receiving public assistance
• 44 children served in Head Start slots
• 57 children served in Preschool Promise slots

The need for accessible, quality early childhood education must be a priority for our Dayton community and few are doing it better than Catholic Social Services’ Lincoln Academy. For more than 30 years CSSMV’s dedicated staff, tremendous leadership, and beautiful campus on the grounds of the VA Hospital have provided that much-needed foundation for thousands of young learners.

As a city and a region, it is critical that we continue to support Lincoln Academy and other providers who not only prepare preschool aged children for their education, but also provide the tools to support parents during their journey. CSSMV’s experience addressing needs in our community strengthens their ability to meet the needs of families at Lincoln Academy and beyond.

Mayor Nan Whaley
City of Dayton
Summary of the Year

Catholic Social Services of the Miami Valley served 20,000 individuals in 2018 thanks in large part to the support of more than 2,000 individuals, organizations, volunteers, and advocates. Your financial support, hard work and prayers provided food for 6,000 families, strengthened the parenting skills of more than 400 new mothers and fathers, helped educate more than 100 young learners, and delivered comforting care to more than 1,200 seniors.

These examples are only the beginning of the impact CSSMV had on our community this year, and we hope you enjoy learning more throughout this report. Thank you to those in our community who help make this report possible and a special thank you to all those who had a hand in producing it.

Statements from Community Leaders
Christy Bugher
Todd Dammeyer
Deborah Feldman
Bro. Ray Fitz, SM
Jewell Good
Buzz Portune
Bill Reichert
Mayor Nan Whaley
Terra Williams

CSSMV Staff
Laura Roesch
Mike Lehner
Andrea Skrlac
Lindsay Godman
Elaine Schweller-Snyder
Ashley Cummings

Photography
Julie Walling Noeth
Lauren Schierloh
Ken Jarosik

Design and Printing
Hebner Design
Robin Enterprises Co.

2018 Financial Statement

Revenue

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<th>Source</th>
<th>Amount</th>
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<td>Government Funding</td>
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<td>Contributions</td>
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<td>One Faith One Hope One Love Campaign</td>
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<td>Program Fees/Other</td>
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<td>Catholic Ministries Appeal</td>
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<td><strong>TOTAL REVENUE</strong></td>
<td><strong>$20,663,662</strong></td>
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Expenses

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<th>Source</th>
<th>Amount</th>
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<td>PASSPORT/Assisted Living Waiver/Care Coordination/Senior Outreach</td>
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<td>Mission Services (Choice Food Pantry &amp; FSS)</td>
<td>$1,978,994</td>
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<td>Early Childhood Education Center</td>
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<td>Refugee Services</td>
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<td>Pregnancy &amp; Parenting Services (Dayton)</td>
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<td>Professional Counseling (Dayton)</td>
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<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$20,663,662</strong></td>
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The numbers presented in this report are unaudited. The official audited 2018 financial report will be available at www.cssmv.org or upon request after June 30, 2019.
The Northern Counties PASSPORT program is the agency’s largest program and is entirely funded through Medicaid. Remove it and the funding mix of CSSMV programs changes dramatically.

- 46% CONTRIBUTIONS
- 25% OTHER PRIVATE SUPPORT
  - One Faith One Hope One Love Campaign
  - United Ways
  - Catholic Ministries Appeal
  - Program Fees/ Other
- 29% GOVERNMENT FUNDING

$482,000 INCREASE IN ANNUAL CASH & IN-KIND DONATIONS SINCE 2016
$2,611,436 > $3,093,351

2,181 DONORS TO CSSMV IN 2018

36% INCREASE IN 1921 SOCIETY MEMBERS SINCE 2016
Thank You!

On behalf of my fellow members of the Board of Directors of Catholic Social Services of the Miami Valley (CSSMV), thank you to the community of partner organizations, supporters, volunteers, elected officials, parishes, staff, and clients who have made possible the impacts shared in this report. It is our collective calling as partners in this wonderful organization to build on the assets of our neighbors and ourselves in pursuit of a better life for all.

Our community has many great strengths with which to face its challenges. When we come together, we are more capable of tackling significant issues like infant mortality, school readiness, food insecurity, and equality in health care. At CSSMV, the staff and leadership strive to be good neighbors by working with our partners on ways to expand services in areas where needs are currently unmet or people are underserved.

We continuously seek to improve. In what ways can we provide better services? How can we make a more significant impact? What might we be missing?

Understanding our clients’ diverse experiences and inter-related needs is the first step. Recognizing the trauma our clients have experienced is critical to providing them a hand up. Understanding all of the various forms of physical, emotional, and psychological trauma enables us to help clients and often assists in identifying ways to decrease the chances those same experiences repeat themselves with the next generation. We are always trying to build stronger families and a healthier community.

Today, we train staff and design programs to be trauma informed. By better understanding the specific adverse experiences of individuals and families, we create stronger relationships. And it is our relationships that strengthen our community and the results we achieve.

We appreciate your continued support.
Dear Friends,

Our Catholic faith calls each of us to charity, not only in our actions but in our thoughts and words as well. It is a virtue that allows us to love God and love our neighbors.

Pope Francis recently stated, “Charity is at the heart of the Church, it is the reason for its action, the soul of its mission . . . I ask for the Church and for you the grace to find the Lord Jesus in the hungry brother, the thirsty, the stranger, the one stripped of clothing and dignity, the sick and imprisoned . . .”

Catholic Social Services of the Miami Valley (CSSMV) has put charity into action for nearly 100 years with its unwavering commitment to caring for the poor, the elderly, and those stalked every day by hunger. The mission of CSSMV also embraces the sanctity of human life and welcomes the stranger, both of which are an integral part of the mission given to all of us by Jesus in the Gospel.

CSSMV is supported each year by the generosity of so many in the Archdiocese and beyond. This is a testament to the work they are doing, that in serving those who come to them in times of need, the quality of their mercy is never strained.

As always, my fervent hope is that the Archdiocese of Cincinnati will model for the community the transformational nature of the Gospel and how it uplifts those who may never have heard, or understood, its message.

May God bless all of you for the progress we have made in achieving that goal.

Sincerely yours in Christ,

Most Reverend Dennis M. Schnurr
Archbishop of Cincinnati
Service Locations

Center for Families
1046 Brown Street
Dayton, OH
(937) 223-7217 or 800-300-2937

Eckerle Administration Center
922 W. Riverview Avenue
Dayton, OH
(937) 223-7217 or 800-300-2937

Lincoln Academy
4100 W. Third Street, Bldg. 401
Dayton, OH
(937) 268-0336

Northern Counties Office
100 S. Main Avenue, Suite 101
Sidney, OH
(937) 498-4593 or 833-289-0227

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14th Annual Pat Rupp Memorial Golf Tournament
July 22 • NCR Country Club, Kettering

Distinguished Speaker Series
Sept. 17 • St. Michael Church, Ft. Loramie
Sept. 18 • Emmanuel Catholic Church, Dayton

Celebration of Caring
Sept. 21 • Lehman Catholic High School, Sidney

Shine Dayton Celebration
Oct. 4 • The Steam Plant, Dayton

Jazz Party: Fly Me to the Moon
Nov. 22 • Marriott at the University of Dayton

For more information and registration, visit www.cssmv.org/events or call us at (937) 223-7217 ext. 1106.