

## **CAREER OPPORTUNITY**

**Title:** Youth Navigator, with the Youth Navigator Network

**Hours:** Full-Time, Non-Exempt, 37.5 hours per week

### **Overview of the Youth Navigator Network (YNN):**

YNN is a statewide program utilizing navigators at three partner sites throughout Ohio. Program staff will develop community capacity to deliver a service model designed to support young people in obtaining the knowledge, social supports, and access to human services and resources necessary to achieve positive health and wellbeing outcomes for themselves and their children (if they are pregnant or parenting). YNN is designed foremost as an innovative information and service linkage model serving young people ages 14-21 who have experienced involvement with child welfare, are in foster care currently, or have been emancipated from care. Eligible young people will receive individualized support from a dual-interface, statewide technology resource (app and web-based) and a Navigator to provide information, referral services and assistance obtaining support services. The program will deliver services using a young-person centered framework that is trauma-responsive and equity-oriented. Navigators will use a comprehensive conversational guide to learn and understand a young person's strengths, needs and desires to create an individualized service plan to support meeting their unique goals.

YNN is a program that stands in support of practices for the elimination of racism, classism, heterosexism, nativism, xenophobia, sexism, transphobia, ableism, discrimination against indigenous populations, and religious discrimination. Through the use of best practices specific to implementation science, human centered design, and trauma-informed care, YNN commits to sustained prioritization and implementation of Inclusion, Diversity, Equity and Access (IDEA) principles in all practices. YNN also recognizes its role in actively eliminating systemic barriers that have produced historical and contemporary inequities based on race, gender, class, sexual orientation, geography, religion, and other aspects of a person's identity.

### **Youth Navigator Position Summary Description:**

The Youth Navigator is a full-time position dedicated to supporting young people with accessing the services, resources, and social supports they need to care for themselves. The Youth Navigator reports to the designated supervisor from the selected partner site and meets weekly with the Youth Navigator Coach for consultation and support in delivering YNN services with fidelity. The primary functions of this role include providing direct services to young people (including those pregnant and/or parenting), participating in continuous quality improvement activities, community outreach, collaboration, and continued learning of emerging best practices in serving young people with lived experience in foster care.

### **ESSENTIAL FUNCTIONS OF THE POSITION: (not all-inclusive)**

#### **1. Key Responsibility Area: Functional and Technical Responsibilities:**

- Responds to inquiries about participation in the YNN, provides referrals, and follows up in a timely manner (including nights and weekends)
- Partners with young people to assess their needs, identify their goals, and provide individualized advocacy to provide an appropriate level of support in achieving their goals

- Communicates empathetically and adjusts practice approach based on the needs of a young person (ability to meet a young person where they are and refrain from judgement)
- Collaborates with diverse young people and organizational partners with an empathetic, young-person centered, strengths-based orientation that prioritizes dignity and respect
- Affirms clients of all identities, and ensures individual practice is culturally responsive and grounded in anti-racist principles
- In partnership with the Youth Navigation Coach, builds and maintains relationships with public and private partners to support referrals
- In partnership with the Program Manager, builds and curates a list of services and resources across the region to serve young people
- Advocates alongside young people for access to services to achieve their goals
- Organizes and hosts events for outreach, public education, and to support young people
- Consistently reflects on practice alignment with IDEA framework to identify opportunities for barrier removal and equity promotion for young people engaged with YNN

## **2. Key Responsibility Area: Continuous Quality Improvement (CQI) and Continued Learning**

- Meets regularly with assigned Youth Navigator Coach to monitor fidelity to the YNN model, review cases, and set goals
- Documents information about what services are needed and provided as specified by the YNN model
- Identifies trends across service episodes and shares common barriers and facilitators that young people are experiencing
- Implements strategies as defined by the statewide CQI plans and participates in CQI activities as assigned by the Youth Navigator Coach and Program Manager

## **3. Key Responsibility Area: Documentation and Communication Skills**

- Complete duties as indicated in a clinically appropriate timeframe
- Clinically record documentation completely and up to date
- Maintain statistical data and agency forms accurately and submit in a timely manner
- Information (written and oral) is communicated to staff, client, families, and other agencies in a clear, accurate, timely, and professional manner

### **Minimum Education and Experience Requirements:**

- While not required, an Associate's or Bachelor's degree in Social Work, Public Health, Education, or related field is preferred
- Experience working directly with young people and/or case management experience preferred
- While not required, candidates with lived experience in child welfare, as well as candidates with diverse racial, ethnic, LGBTQ+ and disability identities are encouraged to apply

Background Check Information: The final candidate selected for the position will be required to undergo a criminal background check. Criminal convictions do not necessarily preclude an applicant from consideration for a position. An individual assessment of an applicant's prior criminal conviction(s) will be made before excluding an applicant from consideration.

*Interested candidates should send a resume with salary requirement to:  
Human Resources, Catholic Social Services of the Miami Valley  
922 W. Riverview Ave., Dayton OH 45402  
or e-mail to [jobs@cssmv.org](mailto:jobs@cssmv.org) or fax to (937) 222-6750*